TITLE: LAUSD CAMPUSES AS SAFE ZONES AND RESOURCE CENTERS

NUMBRER: REF-6767.1

ISSUER: Dr. Thelma Melendez, Chief Executive Officer
Educational Services

Dr. Earl Perkins, Associate Superintendent
Division of District Operations

Steven Zipperman, Chief
Los Angeles School Police Department

Erika F. Torres, Executive Director
Student Health and Human Services

DATE: February 2, 2017

PURPOSE: The purpose of this Reference Guide is to provide guidance to site administrators and District staff on the process and procedures to follow if federal immigration officials, including Immigration and Customs Enforcement (“ICE”) agents or designees, request access to a school site or District facility, student, or student records.

MAJOR CHANGES: This revises REF-6767.0 and specifies the steps school sites, Local District (LD) Administrators of Operations and LD Operations Coordinators shall follow when federal immigration officials, including ICE agents, request access to a school site or District facility, student, or student records. Additionally, it includes a school site notification checklist. Refer to Attachment A: School Site Notification Checklist.

BACKGROUND: On February 9, 2016, the Board of Education (“Board”) reaffirmed its position regarding immigration reform, as noted in Board Resolution 032, entitled “LAUSD Campuses as Safe Zones and Resource Centers.” The Board declared that every LAUSD site will be a place of support and resource for all students and families, regardless of immigration status.

The 1982 U.S. Supreme Court case Plyler v. Doe held that undocumented children have a constitutional right to receive a free public K-12 education which provides the means to becoming a “self-reliant and self-sufficient participant in society” and instills the “fundamental values necessary to the maintenance of a democratic political system.” The Board resolved that the Superintendent shall establish all K-12 schools, early education centers, adult schools, and parent centers as resource and information sites for students and their families. Further, the Board encouraged the Superintendent to increase and enhance partnerships with community-based organizations and legal services organizations that provide resources for families facing immigration challenges. Additionally, the Board encouraged that a rapid response network be created to assist
children whose family members have been detained through providing crisis management and support services.

**KEY TERMS**

Below are key terms that will help District staff understand language which may be used when referring to students who have recently arrived to the United States. Although the District does not inquire about a student’s immigration status, this reference guide aims to better support and assist our students and families that may be impacted by immigration matters.

**Accompanied Immigrant Youth**
Youth who had entered the U.S. with a biological parent and were apprehended and placed in a detention center. Release occurs once a sponsor is identified. The deportation process begins; however, unlike unaccompanied youth, families do not have the pro-bono (free) legal services available.

**Unaccompanied Immigrant Youth**
Youth under 18 years of age who entered the U.S. without a biological parent, were apprehended and placed in a detention center. These youth are held until a sponsor can be identified. Once released, the deportation process is initiated, and youth must attend court hearings to determine whether relief will be granted. Pro-bono legal services may be available for these youth.

**Undocumented Student**
Anyone who does not have the legal documentation to live in the U.S. or who has overstayed his or her visa.

**Enforcement Actions**
Pre-planned arrests of immigrants working, studying or living in the United States without lawful immigration status. These arrests can target a wide range of immigrants, from long-term lawful permanent residents who may have committed a minor offense, to undocumented immigrants who have final deportation orders.

**Exigent Circumstances**
Exigent circumstances include, but are not limited to:
- National security/terrorism
- Imminent risk of death, violence, or physical harm to any person
- Fresh pursuit of dangerous felon
- Protection of evidence in a criminal case

**Extended Support Site (ESS)**
The Extended Support Sites are located at each Local District and in key high volume areas. Student Health and Human Services staff at these sites assess student and family needs related to school enrollment, attendance, medical referrals, health insurance enrollment, legal resources and mental health referrals and connect them with services to ensure academic success.
Immigration and Customs Enforcement (ICE)
The U. S. Immigration and Customs Enforcement (“ICE”) enforces federal laws governing border control, customs, trade and immigration to promote homeland security and public safety. ICE consists of three directorates including Homeland Security Investigations (“HSI”), Enforcement and Removal Operations (“ERO”) and Management and Administration (“M&A”). Although ICE is the main immigration enforcement body, there may be other federal immigration officials or designated agents who may request access to school sites and facilities, students, or student records.

GUIDELINES:
According to a policy memorandum released by ICE in 2011 (Attachment B: ICE Memorandum: Enforcement Actions at or Focused on Sensitive Locations), commonly referred to as the “sensitive locations memo,” absent exigent circumstances or other related exceptions mentioned below, ICE officers and agents are to refrain from enforcement actions at the following locations and events:

- schools
- hospitals
- institutions of worship
- funerals, weddings and other public religious ceremonies
- during public demonstrations

The sensitive locations policy is intended to establish a non-disruptive environment during specific activities. It is important to note that there are exceptions to this policy, such as where prior approval must be obtained from a higher ranking ICE official before conducting enforcement operations in a sensitive location. In some cases, prior approval is not required, such as when there is an extraordinary circumstance involving public safety. Although this policy has not been rescinded to date, there may be subsequent changes under the new Presidential administration.

Notwithstanding the ICE “sensitive locations” policy, the typical circumstances under which law enforcement officers, including federal law enforcement officers, ICE agents, federal immigration officials, or designees may have a need to come to District campuses or facilities, when acting in the scope and course of their employment, include the following scenarios:

- Request for information or for general investigational purposes
- Service of a subpoena for records
- Service of a search warrant
- Action pursuant to exigent circumstances

Note: Exigent circumstances include, but are not limited to:
- National security/terrorism
- Imminent risk of death, violence, or physical harm to any person
- Fresh pursuit of dangerous felon
- Protection of evidence in a criminal case

These exigent circumstances are no different for any other law enforcement agency that
I. RESPONSIBILITIES OF SCHOOL ADMINISTRATOR/DESIGNEE

A. A School Administrator/Designee must complete the following tasks if ICE agents or other federal immigration officials come on campus for any reason:

1. Immediately notify your Local District Administrator of Operations and the Los Angeles School Police Department (LASPD) Watch Commander at 213-625-6631. (Refer to Attachment A: School Site Notification Checklist)
2. Request the name and badge number of the ICE agent or federal immigration official or designee, phone number of the agent’s supervisor and purpose of the visit.
3. Obtain any documentation from the agent (e.g., subpoena; search warrant).
4. Advise the agent that prior to proceeding with their request, and absent exigent circumstances, notifications and direction from specific District offices must take place.
5. Wait for further direction and advice from the Local District Administrator of Operations to appropriately respond to the ICE agent request.
6. Activate the School Site Crisis Team, as needed. (Refer to Attachment C)
7. Create an iSTAR incident report, as soon as practicable: Indicate incident type as on or off campus activity. In the Issue Type tab, select Law Enforcement Activity, sub-category Immigration and Customs Enforcement (ICE) Inquiry/Investigation.
8. Obtain additional guidance from the AOO on any necessary notification to parents/caregiver of the student who may be the focus of the ICE inquiry.

Note: Should an agent declare that exigent circumstances exist and demand immediate access to the campus, administrators should comply with the order of ICE or federal immigration official and immediately contact the LD AOO and LASPD Watch Commander.

B. If ICE agents or other federal immigration officials/designee are rumored or verified to be in the community, and this information may have an impact on school operations or students attending school, the School Administrator/Designee shall do the following:

1. Immediately notify your Local District Administrator of Operations for further guidance and direction.

II. RESPONSIBILITIES OF LOCAL DISTRICT (LD) ADMINISTRATORS OF OPERATIONS (AOO)

A. A Local District (LD) Administrator of Operations must complete the following tasks in all ICE-related situations.

1. When an AOO is notified by any school that an ICE agent or federal
immigration official is on site or they have received an ICE request, immediately notify the Division of District Operations.

2. Assess the situation, identify the level of crisis and respond as needed.

3. Designate LD staff to ensure the school site team is provided with guidance and support, as needed.

4. Verify that the LASPD Watch Commander has been notified.

5. Verify that an iSTAR incident report has been created. If needed, assist school administrator/designee in creating the iSTAR.

6. Contact the Office of General Counsel for guidance needed pertaining to access to student records, subpoena or search warrant service.

7. Follow up with affected school site administrator to provide necessary direction or advice.

B. On a case by case basis, the AOO must do the following:

1. Continue to assess and monitor the situation to determine if LD resources are needed. Possibly activate the Rapid Response Team (Local District Crisis Team). (Refer to BUL-5800, Crisis Preparedness Response and Recovery for more information).

2. Consult with the Office of Communications.

3. Provide consultation in notifying neighboring schools and local districts as needed.

4. Determine if other communication methods are needed (Blackboard Connect message, parent meeting, letters, resources, talking points, etc.).

C. **If a situation escalates to a Tier III crisis response**, (i.e. crisis requires central office crisis team to provide direct intervention services, assistance with communications and memos, etc.) LD Administrator of Operations shall coordinate additional support and guidance with the District Office Crisis Response Team.

D. **If ICE agents are rumored or verified to be in the community**, the LD Administrator of Operations shall do the following:

1. Attempt to verify that ICE is conducting enforcement actions/immigration raids in the area.

2. Determine if this might affect the school or students attending school.

3. If it is determined that ICE activity might affect the District or school-site operations, the LD Administrator of Operations will execute responsibilities outlined above (section II A) as needed.


E. The Division of District Operations, in collaboration with the LASPD Watch Commander, will assist with providing support from District Headquarters (Beaudry) on a case-by-case basis. To prevent duplicate communication, further guidance to local districts will be articulated through the LD Administrator of
III. COMMUNICATION DURING NON-SCHOOL HOURS

If an ICE agent is on site during non-school hours (weekdays or weekends), conducting official ICE business, the administrator/designee on campus should immediately call the LASPD Watch Commander. Examples of activities or locations in which ICE agents may have a need to come to a District-site during non-school hours include, but are not limited to, Early Education Programs, Youth Service Programs, athletic events, parent conferences, school dances, etc. The Watch Commander will coordinate further notifications and assist involved staff with providing support to the school.

IV. LAUSD SUPPORT SERVICES

The LAUSD has staff available throughout the District to provide support and assistance with accessing information and resources for students and families. The School Enrollment Placement and Assessment (S.E.P.A.) center located in LD Central provides families with enrollment assistance, immunizations, medical and mental health referrals, legal service referrals and health insurance enrollment. In addition, Extended Support Sites (ESS) are available to connect students and families to LAUSD programs and community resources. An ESS is located at each local district and in key high volume areas. Refer to Attachment D: Extended Support Sites.

ASSISTANCE: For assistance or further information, please contact your Local District Administrator of Operations. Additionally, the following District offices can provide support:

Office of the Superintendent
(213) 241-7000

Division of District Operations
(213) 241-5337
http://achieve.lausd.net/Page/1604

Crisis Counseling and Intervention Services
(213) 241-3841
http://achieve.lausd.net/smh

Los Angeles School Police Department (LASPD)
(213) 625-6631
http://www.laspd.com/

Office of the General Counsel
(213) 241-7600
http://achieve.lausd.net/Page/2573

Student Health and Human Services (SHHS)
(213) 241-3840
http://achieve.lausd.net/shhs

School Enrollment Placement & Assessment (S.E.P.A) Center
(213) 482-3954
http://achieve.lausd.net/Page/8703

RELATED RESOURCES:
- BUL-5800.0, Crisis Preparedness Response and Recovery
- BUL-2469, Pupil Records: Access, Confidentiality, and Notice of Educational Rights

ATTACHMENTS:
ATTACHMENT A – School Site Notification Checklist
ATTACHMENT B – ICE Memorandum: Enforcement Actions at or Focused on Sensitive Locations
ATTACHMENT C – School Site Crisis Response Action Plan Checklist
ATTACHMENT D – Extended Support Sites
A School Administrator/Designee must complete the following tasks if ICE agents or other federal immigration officials come on campus for any reason:

1. IMMEDIATELY NOTIFY
   - Local District Administrator of Operations (LD AOO)
   - Los Angeles School Police Department (LASPD) Watch Commander (213) 625-6631

2. REQUEST THE NAME AND BADGE NUMBER of the ICE agent or federal immigration official or designee, phone number of the agent’s supervisor and purpose of the visit

3. OBTAIN ANY DOCUMENTATION FROM THE AGENT (e.g., subpoena; search warrant)

4. ADVISE THE AGENT that prior to proceeding with their request, and absent exigent circumstances, notifications and direction from specific District offices must take place

5. WAIT FOR FURTHER DIRECTION AND ADVICE from the Local District Administrator of Operations to appropriately respond to the ICE agent request

6. ACTIVATE THE SCHOOL SITE CRISIS TEAM as needed (Attachment C)

7. CREATE ISTAR INCIDENT REPORT, as soon as practicable: Indicate incident type as on or off campus activity. In the Issue Type tab, select Law Enforcement Activity, sub-category Immigration and Customs Enforcement (ICE) Inquiry/Investigation

8. OBTAIN ADDITIONAL GUIDANCE FROM AOO on any necessary notification to parents/caregiver of the student who may be the focus of the ICE inquiry

ICE RUMORED OR VERIFIED IN COMMUNITY

If ICE agents or other federal immigration officials/designee are rumored or verified to be in the community, and this information may have an impact on school operations or students attending school, the School Administrator/Designee shall do the following:

1. IMMEDIATELY NOTIFY YOUR LOCAL DISTRICT ADMINISTRATOR OF OPERATIONS ________________ for further guidance and direction

Exigent Circumstances
Include, but are not limited to:
- National security/terrorism
- Imminent risk of death, violence, or physical harm to any person
- Fresh pursuit of dangerous felon
- Protection of evidence in a criminal case

NOTE:
Should an agent declare that exigent circumstances exist and demand immediate access to the campus, administrators should comply with the order of ICE or federal immigration official and immediately contact the LD AOO and LASPD Watch Commander.
MEMORANDUM FOR: Field Office Directors  
Special Agents in Charge  
Chief Counsel  

FROM: John Morton  
Director  

SUBJECT: Enforcement Actions at or Focused on Sensitive Locations  

Purpose  

This memorandum sets forth Immigration and Customs Enforcement (ICE) policy regarding certain enforcement actions by ICE officers and agents at or focused on sensitive locations. This policy is designed to ensure that these enforcement actions do not occur at nor are focused on sensitive locations such as schools and churches unless (a) exigent circumstances exist, (b) other law enforcement actions have led officers to a sensitive location as described in the “Exceptions to the General Rule” section of this policy memorandum, or (c) prior approval is obtained. This policy supersedes all prior agency policy on this subject.¹  

Definitions  

The enforcement actions covered by this policy are (1) arrests; (2) interviews; (3) searches; and (4) for purposes of immigration enforcement only, surveillance. Actions not covered by this policy include actions such as obtaining records, documents and similar materials from officials or employees, providing notice to officials or employees, serving subpoenas, engaging in Student and Exchange Visitor Program (SEVP) compliance and certification visits, or participating in official functions or community meetings.  

The sensitive locations covered by this policy include, but are not limited to, the following:  

¹ Memorandum from Julie L. Myers, Assistant Secretary, U.S. Immigration and Customs Enforcement, “Field Guidance on Enforcement Actions or Investigative Activities At or Near Sensitive Community Locations” 10029.1 (July 3, 2008); Memorandum from Marcy M. Forman, Director, Office of Investigations, “Enforcement Actions at Schools” (December 26, 2007); Memorandum from James A. Puleo, Immigration and Naturalization Service (INS) Acting Associate Commissioner, “Enforcement Activities at Schools, Places of Worship, or at funerals or other religious ceremonies” HQ 807-P (May 17, 1993). This policy does not supersede the requirements regarding arrests at sensitive locations put forth in the Violence Against Women Act, see Memorandum from John P. Torres, Director Office of Detention and Removal Operations and Marcy M. Forman, Director, Office of Investigations, “Interim Guidance Relating to Officer Procedure Following Enactment of VAWA 2005 (January 22, 2007).
Enforcement Actions at or Focused on Sensitive Locations

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- schools (including pre-schools, primary schools, secondary schools, post-secondary schools up to and including colleges and universities, and other institutions of learning such as vocational or trade schools);
- hospitals;
- churches, synagogues, mosques or other institutions of worship, such as buildings rented for the purpose of religious services;
- the site of a funeral, wedding, or other public religious ceremony; and
- a site during the occurrence of a public demonstration, such as a march, rally or parade.

This is not an exclusive list, and ICE officers and agents shall consult with their supervisors if the location of a planned enforcement operation could reasonably be viewed as being at or near a sensitive location. Supervisors should take extra care when assessing whether a planned enforcement action could reasonably be viewed as causing significant disruption to the normal operations of the sensitive location. ICE employees should also exercise caution. For example, particular care should be exercised with any organization assisting children, pregnant women, victims of crime or abuse, or individuals with significant mental or physical disabilities.

Agency Policy

General Rule

Any planned enforcement action at or focused on a sensitive location covered by this policy must have prior approval of one of the following officials: the Assistant Director of Operations, Homeland Security Investigations (HSI); the Executive Associate Director (EAD) of HSI; the Assistant Director for Field Operations, Enforcement and Removal Operations (ERO); or the EAD of ERO. This includes planned enforcement actions at or focused on a sensitive location which is part of a joint case led by another law enforcement agency. ICE will give special consideration to requests for enforcement actions at or near sensitive locations if the only known address of a target is at or near a sensitive location (e.g., a target's only known address is next to a church or across the street from a school).

Exceptions to the General Rule

This policy is meant to ensure that ICE officers and agents exercise sound judgment when enforcing federal law at or focused on sensitive locations and make substantial efforts to avoid unnecessarily alarming local communities. The policy is not intended to categorically prohibit lawful enforcement operations when there is an immediate need for enforcement action as outlined below. ICE officers and agents may carry out an enforcement action covered by this policy without prior approval from headquarters when one of the following exigent circumstances exists:

- the enforcement action involves a national security or terrorism matter;
- there is an imminent risk of death, violence, or physical harm to any person or property;
Enforcement Actions at or Focused on Sensitive Locations

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- the enforcement action involves the immediate arrest or pursuit of a dangerous felon, terrorist suspect, or any other individual(s) that present an imminent danger to public safety; or
- there is an imminent risk of destruction of evidence material to an ongoing criminal case.

When proceeding with an enforcement action under these extraordinary circumstances, officers and agents must conduct themselves as discretely as possible, consistent with officer and public safety, and make every effort to limit the time at or focused on the sensitive location.

If, in the course of a planned or unplanned enforcement action that is not initiated at or focused on a sensitive location, ICE officers or agents are subsequently led to or near a sensitive location, barring an exigent need for an enforcement action, as provided above, such officers or agents must conduct themselves in a discrete manner, maintain surveillance if no threat to officer safety exists and immediately consult their supervisor prior to taking other enforcement action(s).

Dissemination

Each Field Office Director, Special Agent in Charge, and Chief Counsel shall ensure that the employees under his or her supervision receive a copy of this policy and adhere to its provisions.

Training

Each Field Office Director, Special Agent in Charge, and Chief Counsel shall ensure that the employees under his or her supervision are trained (both online and in-person/classroom) annually on enforcement actions at or focused on sensitive locations.

No Private Right of Action

Nothing in this memorandum is intended to and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil, or criminal matter.

This memorandum provides management guidance to ICE officers exercising discretionary law enforcement functions, and does not affect the statutory authority of ICE officers and agents, nor is it intended to condone violations of federal law at sensitive locations.
SCHOOL SITE CRISIS RESPONSE ACTION PLAN CHECKLIST

The following is a summary checklist of general procedures for the administrator/designee to respond to a crisis situation at the school site, at District and school-related activities and in all areas within the District’s jurisdiction. The urgency of the situation will dictate the order in which the subsequent steps are followed.

For a complete description of each procedure, refer directly to the Bulletin 5800.0, Section IV. Tier I: School Site Crisis Response, Part B. Response.

1. ☐ SECURE CAMPUS/OFFICE SAFETY (This may include calling law enforcement, securing the site, or consulting with LD Administration or Crisis Counseling and Intervention Services (213) 241-3841.)

2. ☐ DETERMINE THE FACTS

3. ☐ NOTIFY (LD Administration, Co-Located Schools, other offices, document on iSTAR)

4. ☐ ASSESS (School Site Crisis Team meets to assess the impact and severity of the incident and determine the level of crisis response needed. The assessment of the situation will drive the response and recovery.)

5. ☐ DEVELOP ACTION PLAN (see Table 1 in BUL-5800.0 for detailed descriptions of each checklist item)

☐ COMMUNICATION

For a detailed checklist of communication protocols to consider see:
- Attachment D, Communication with Staff, Students, Parents/Guardians.
- Attachment E, Collaborating with Law Enforcement
- Attachment F, Collaborating with Office of Communications

☐ LOGISTICS/OPERATIONS

☐ Determine the number of crisis responders needed.

☐ Assess operational functions of the impacted school and implement temporary changes, as needed, such as bell schedule, transportation, food services, substitutes, safety, etc.

☐ Determine locations of crisis response activities, as needed, and establish procedures.

☐ Identify separate locations for triage and crisis counseling.

☐ Follow reunification procedures.

☐ Limit student/staff exposure to trauma, injury and/or death, including crime scenes, media and conversations.
Identify students and/or staff who may have special needs.

TRIAGE/CRISIS COUNSELING

- Triage students, staff and other school community members.
- Determine individual needs.
- Provide individual and group crisis counseling services.
- Make referrals to District and/or community based resources, as needed.
- Document students receiving crisis counseling services to ensure appropriate follow-up, as needed.

INCIDENT DEBRIEFING

- Review actions of the day.
- Review the status of students.
- Identify effective components, areas of improvement, and need for training in crisis response.
- Plan for follow-up actions, as needed.
- Develop prevention/mitigation strategies for future incidents.

IMPORTANT CONSIDERATIONS

- Social Networking
- School Culture and Events
- The Deceased Student’s Classrooms and Work
- Memorialization
- Fundraising
The goal of Student Health and Human Services staff is to assess student and family needs related to health insurance enrollment, school enrollment, attendance, health, and mental health and to connect them with services to ensure academic success.

Extended Support Site Locations
An Extended Support Site is located in each local district. Please see the list below:

<table>
<thead>
<tr>
<th>Hollywood FamilySource Center - Youth Policy Institute</th>
<th>Local District Central</th>
</tr>
</thead>
<tbody>
<tr>
<td>1075 N. Western Ave. Los Angeles, CA. 90029</td>
<td>School Enrollment, Placement and Assessment (SEPA) Center 1339 Angelina St. Los Angeles, CA. 90026</td>
</tr>
<tr>
<td>(323) 463-2620 (323) 836-0055</td>
<td>(213) 482-3954</td>
</tr>
<tr>
<td></td>
<td>West Adams Preparatory Senior High School 1500 W. Washington Blvd. Los Angeles, CA. 90007</td>
</tr>
<tr>
<td></td>
<td>(323) 373-2561</td>
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</tbody>
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<tr>
<th>Local District East</th>
<th>Local District West</th>
<th>Local District South</th>
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<tbody>
<tr>
<td>(323) 224-3100</td>
<td>(310) 914-2100</td>
<td>(310) 354-3400</td>
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<tr>
<th>Local District Northwest</th>
<th>Local District Northeast</th>
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<tr>
<td>Local District Northwest Office 6621 Balboa Blvd. Lake Balboa, CA. 91406</td>
<td>Local District Northeast Office 8401 Arleta Ave. Sun Valley, CA. 91352</td>
</tr>
<tr>
<td>(818) 654-3600</td>
<td>(818) 252-5400</td>
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</tbody>
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1-866-742-2273
Monday - Friday 8 a.m. - 4:30 p.m.

http://achieve.lausd.net/Page/11959

Revised 01/30/2017
La meta del personal de los Servicios de Salud Estudiantil y Humanos es de evaluar las necesidades estudiantiles y familiares pertinentes a inscripción de seguro médico, inscripción escolar, asistencia, salud y salud mental con el fin de conectarlos con los servicios que son necesarios para asegurar el éxito académico.

Ubicaciones de los Sitios de Apoyo Adicional
Se ha ubicado un sitio de apoyo adicional en cada distrito local. Por favor consulte con la lista a continuación:

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</tr>
<tr>
<td>(323) 463-2620 (323) 836-0055</td>
<td>West Adams Preparatory Senior High School 1500 W. Washington Blvd. Los Angeles, CA 90007 (323) 373-2500</td>
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<th>Distrito Local Este</th>
<th>Distrito Local Oeste</th>
<th>Distrito Local Sur</th>
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<tbody>
<tr>
<td>Jardín de Niños 3921 E. Selig Pl. Los Angeles, CA 90031 (323) 224-3100</td>
<td>Oficina del Distrito Local Oeste 11380 W. Graham Pl. Los Angeles, CA 90064 (310) 914-2100</td>
<td>Oficina del Distrito Local Sur 1208 Magnolia Ave. Gardena, CA 90247 (310) 354-3400</td>
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<td>Oficina del Distrito Local Noreste 8401 Arleta Ave. Sun Valley, CA 91352 (818) 252-5400</td>
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1-866-742-2273  Lunes - Viernes 8 a.m. - 4:30 p.m.

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