## **Los Angeles Unified School District**





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iSTAR Usage by Month

### Data science is big.

In an age where bigger data is better data, the Los Angeles Unified School District is harnessing its powers to positively impact students, staff, and learning.

The iSTAR online reporting system, launched in 2010, is available to all schools and offices to electronically capture incidents that affect the District, its students, employees, and surrounding communities. Usage increased by more than 25 percent annually in the first three fiscal years, and grew by 19 percent in the 2013-14 school year. Data are analyzed to identify trends, appoint resources, and meet local, city, and federal reporting requirements.

Statistics from iSTAR form one cross section of a multidimensional mosiac that makes up the second-largest school district in the nation. The reported information demonstrates that education involves much more than a teacher and a pupil. The Office of School Operations, in part through real-time monitoring of iSTAR, works tirelessly behind the scenes to promote a safe learning environment. Broad improvements in any organization's culture are difficult to quantify and causation is nearly impossible to assign. But the numerical evidence paints a brighter picture: suspensions are down; attendance, test scores, and graduation rates are up.

The new school year presents opportunities for greater improvement. With more training and communication between schools and offices, users and administrators of iSTAR can together achieve a finer data set and a better analysis for the school community at large.

Bigger data is better data indeed.

Earl R. Perkins

Assistant Superintendent

Soul R. Torkins

**School Operations** 

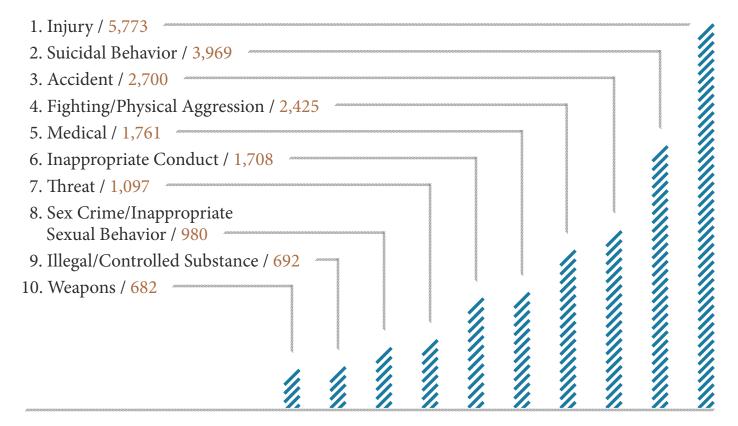
## Reports and Issues by Division and Board District (BD)

	Reports	Issues
ESC North	6,253	7,148
<b>ESC South</b>	4,480	5,025
ESC East	4,303	4,816
ESC West	3,788	4,251
ISIC	4,596	5,412
Options	512	591
Adult Ed	227	271
Early Ed	535	521
Charter	101	141
Non-School	1,075	1,163
Grand Total	25.870	29.339

BD	Reports	Issues
One	3,213	3,660
Two	4,222	4,774
Three	3,230	3,633
Four	2,571	2,929
Five	3,700	4,151
Six	3,717	4,260
Seven	4,140	4,767

Aggregate of numbers above don't match aggregate of those to the left because one charter school is outside BD boundaries.

#### **Top Ten Issue Types Districtwide**



## **STUDENTS**

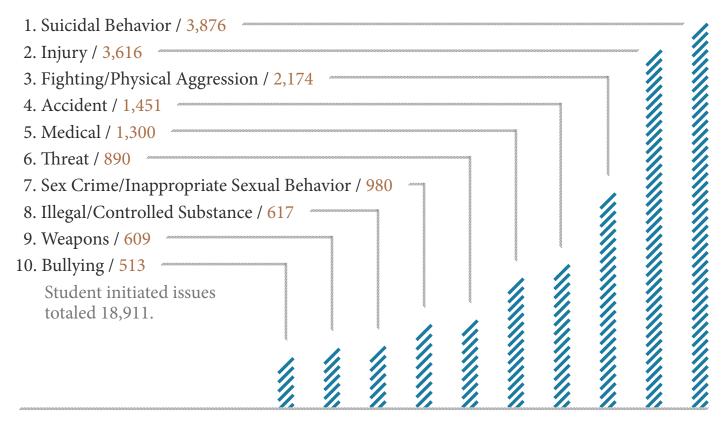
The Los Angeles Unified School District serves over 900,000 students. Grades kindergarten through 12 account for roughly 650,000 pupils, totaling more than 70 percent of students. Tracking class schedules, attendance, and grades with software has long been the norm.

In 2010, iSTAR was developed to electronically record and communicate events that affect the District's operations. Its data tell the story of what some already know: fighting and physical aggression decreases in frequency, but increases in severity with age; controlled substance abuse is most common among at-risk youth; and suicidal behavior typically peaks during middle school years.

Though conceived as a more efficient means of communication through the chain of command, iSTAR has quickly spurred into something more meaningful: a mechanism for identifying trends, allocating resources, and correcting potential hazards. It has become integral in creating a safer and more supportive learning environment, where every student can become college prepared and career ready.

#### **Student Enrollment** Elementary (K-5) 270,913 Middle (6-8) 112,749 Sr. High (9-12) 138,778 Charter, Independent 95,207 Special Day Programs 28,316 5,359 Option (Alt. Ed.) K-12 Enrollment 651,322 Adult Education 255,697 Total Enrollment 907,019 Per LAUSD Fingertip Facts 2014-2015

#### **Top Ten Issue Types Initiated by Student Action**



The iSTAR reporting portal contains a "persons involved" tab that records information about the affected individuals. The menu begins with a statement: "This incident is the result of the actions of a student, employee, or parent/community member," with check boxes before each of the three persons type. The statistics on pages four and five cover all reports that have the "student" option checked.

#### **Top Student-Initiated Issue Types by School Type**

### 1,520 21% 1,098 16%

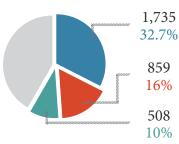
#### **Middle Schools**

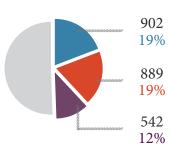
#### **High Schools**



898

13%





7,105 student-initiated issues

5,298 student-initiated issues

4,701 student-initiated issues

- 1. Injury •
- 2. Fighting/Physical Aggression •
- 3. Suicidal Behavior •
- 1. Suicidal Behavior •
- 2. Injury •
- 3. Fighting/Physical Aggression •
- 1. Suicidal Behavior •
- 2. Injury •
- 3. Medical •

NOTE: Size of pie charts are relational to school types in demarcated group; gray denotes all other issue types.

#### Span Schools | 584 issues

- 1. Suicidal Behavior / 169 or 29%
- 2. Injury / 98 or 17%
- 3. Medical / 48 or 8%



#### **Educational Options** | 422 issues

- 1. Illegal/Controlled Substance / 69 or 16%
- 2. Fighting/Physical Aggression / 56 or 13%
- 3. Suicidal Behavior / 39 or 9%



#### **Special Education** | 288 issues

- 1. Injury / 130 or 45%
- 2. Medical / 34 or 12%
- 3. Fighting/Physical Aggression / 33 or 12%



#### **Early Education** | 145 issues

- 1. Accident / 51 or 35%
- 2. Injury / 46 or 32%
- 3. Medical / 11 or 8%



#### **Adult Education** | 124 issues

- 1. Medical / 37 or 30%
- 2. Injury / 21 or 17%
- 3. Accident / 15 or 12%



NOTE: Size of pie charts are relational to other school types in demarcated group; gray denotes all other issue types.

#### **LAUSD Schools and Centers**

Primary School Centers	18
Elementary Schools *	503
Middle Schools *	136
Senior High Schools *	158
Multi-level Schools	21
Magnet Schools	34
Option Schools	55
Home/Hospital	1
Centers for Advanced	
Transition Skills	1
Special Education Schools	13
Charter Schools,	
Independent	207
K-12 Subtotal	1,147
Community Adult Schools	10
Regional Occupational	
Centers/Programs	1
Alternative Education	
Work Centers	26
Early Education Centers	86
Grand Total	1,270

\* Count of affiliated magnet centers are included with school level statistics.

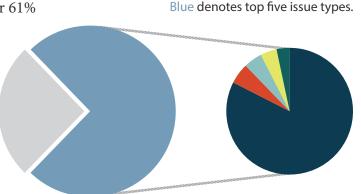
Per LAUSD Fingertip Facts 2014-2015

# **EMPLOYEES**

The Los Angeles Unified School District employs nearly 60,000 individuals. More than 55 percent of the workforce is certificated, and mostly school-based, including teachers, counselors, and nurses. Classified personnel make up the other 45 percent. This group includes staff from facilities, legal, financial, and information technology departments.

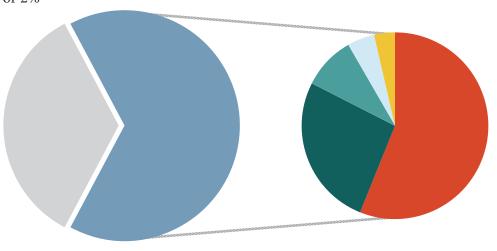
#### Top Five Issue Types with Employee as Suspect

- 1. Inappropriate Conduct, Non-sexual 1,521 or 61%
- 2. Injury 97 or 4%
- 3. Child Annoyance 86 or 3%
- 4. Inappropriate Conduct, Sexual 76 or 3%
- 5. Accident 64 or 3% Issues with employee suspects totaled 2,480.



#### Top Five Issue Types with Employee as Victim

- 1. Injury 2,244 or 37%
- 2. Accident 1,051 or 17%
- 3. Fighting/Physical Aggression, Assaulted/battered school employee 365 or 6%
- 4. Threat, Threatened/caused/attempted physical injury 191 or 3%
- 5. Altercation, Verbal 152 or 2% Issues with employee victims totaled 6,108.



NOTE: Size of all pie charts are relational; gray denotes all other unlisted issue types.

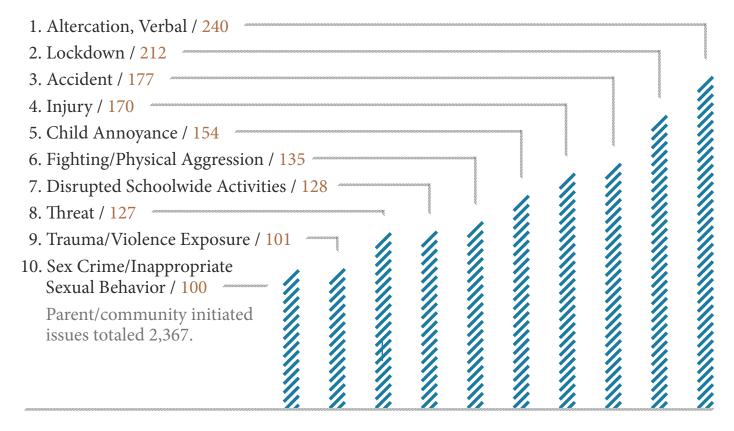
iSTAR reporters are prompted to enter specific information of affected individuals in the "persons involved" tab. Each "person involved" is identified as either a "victim, suspect, or witness." The statistics on this page cover issues where employees have been named as suspects and also issues where employees have been named as victims.

# PARENT COMMUNITY

The Los Angeles Unified School District services 710 square miles of Southern California, an area that is more than twice the size of New York City and includes most of the city of Los Angeles, and all or portions of 31 cities and unincorporated areas of Los Angeles County. Its physical boundaries contain approximately 4.8 million residents.

The vast geographical area encompasses neighborhoods that are home to both considerable affluence and poverty. Challenges stemming from community issues like gang activity, domestic violence, and natural disasters spill over to affect schools throughout the economically diverse region. As a result, the District offers a wide range of services, as its police force ensures safety in and around schools. Personnel coordinate with other law enforcement, social service, and non-profit agencies to address these challenges. This multi-agency collaboration strengthens the District's ability to provide a safe and supportive learning environment for students and employees.

#### **Top 10 Issue Types Initiated by Parent/Community Member**



The iSTAR reporting portal contains a "persons involved" tab that records information about the affected individuals. The menu begins with a statement: "This incident is the result of the actions of a student, employee, or parent/community member," with check boxes before each of the three persons type. The statistics on this page cover all reports that have the "parent/community member" option checked.

## Summary of All Issues by Type

Issue Type	Count 2013/14	Count 2012/13	Change [yr over yr]	Rank 2013/14	Rank 2012/13
Abduction	38	55	(17)	39	33
Accident	2,700	4,034	(1,334)	3	2
Air Conditioning Problem	21	9	12	45	45
Alarm Activation Investigation	330	233	97	20	23
Altercation, Verbal	497	348	149	12	15
Arrest	410	576	(166)	16	12
Bells Out of Order	9	5	4	50	49
Bullying	596	1,053	(457)	11	7
Burglary	242	297	(55)	24	18
Child Annoyance	455	173	282	13	24
Custody Issue	70	35	35	35	36
Damaged/Attempted to Damage School or Private Property	329	150	179	21	26
Death	112	102	10	31	29
Discrimination/Harassment	222	296	(74)	27	19
Disrupted School-Wide Activities	441	532	(91)	14	13
Environmental Hazard/Odor	103	94	9	32	31
Fighting/Physical Aggression	2,425	2,095	330	4	5
Fire	94	88	6	33	32
Fire Alarm System	63	44	19	36	34
Fire Sprinkler Broken	10	6	4	49	48
Fraud Allegation	27	13	14	42	42
Gas Leak/Odor	27	23	4	43	39
Hate Violence	15	12	3	46	43
Hazing	3	7	(4)	53	47
Heating System Problem	9	2	7	51	50
Illegal/Controlled Substance	692	728	(36)	9	10
Inappropriate Conduct	1,708	1,609	99	6	6
Injury	5,773	4,513	1,260	1	1
	Page 7				

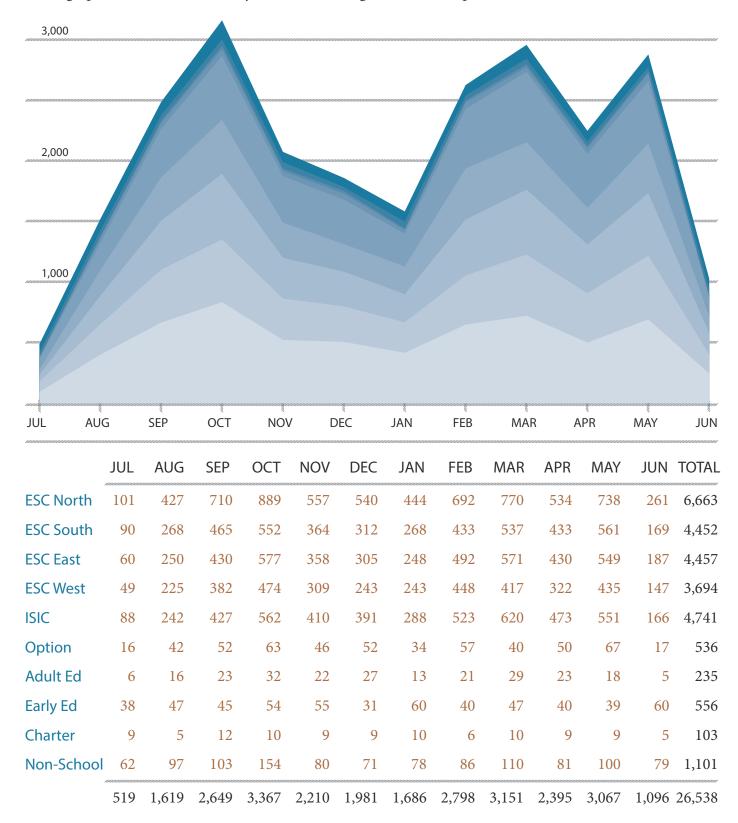
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Issue Type	Count 2013/14	Count 2012/13	Change [yr over yr]	Rank 2013/14	Rank 2012/13
Intergroup Conflict	34	21	13	41	41
Lockdown	304	325	(21)	22	16
Loitering *	47	N/A		38	
Lost School Keys	131	28	103	29	38
Medical	1,761	2,265	(504)	5	4
Missing/Runaway	405	285	120	17	21
Other	230	283	(53)	26	22
Public Shelter *	3	N/A		54	
Robbery	126	151	(25)	30	25
Rodent/Insect Problems	15	11	4	47	44
Sewer Problem	82	21	61	34	40
Sex Crime/Sexual Behavior, Inappropriate	980	826	154	8	9
Shelter In Place *	12	N/A		48	
Shooting	52	40	12	37	35
Suicidal Behavior	3,969	3,029	940	2	3
Technology Failure	25	8	17	44	46
Testing *	6	N/A		52	
Theft	395	299	96	18	17
Threat	1,097	924	173	7	8
Trauma/Violence Exposure	235	295	(60)	25	20
Trespass	266	99	167	23	30
Unsecured Access to School Site	439	374	65	15	14
Utility Failure	197	139	58	28	27
Vandalism/Property Damage	388	126	262	19	28
Walkout/Demonstration	37	31	6	40	37
Weapons	682	705	(23)	10	11
Grand Total	29,339	27,417	1,922		

<sup>\*</sup> Issue type is new to 2013/14 fiscal year.

#### Number of iSTAR Reports Created in Months July 2013 - June 2014

Quantity of iSTAR reports peaked in October 2013. Summer, winter, and spring breaks reflected in the valleys of the graph below. March and May 2014 also had high number of reports.



iSTAR figures above include all reports entered. Area volumes on graph are shown in ascending order of the accompanying chart. ESC North's volume is the lightest shade of blue and non-school's volume is the darkest shade of blue.

The Incident System Tracking Accountability Report or iSTAR system was developed in 2010 to electronically capture incidents that affect the Los Angeles Unied School District, its students, employees, and surrounding communities.

The mission of the Office of School Operations is to ensure that every LAUSD site receives support and guidance for creating and maintaining a safe and caring environment that supports learning and achievement.

Office of School Operations

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All information and statistics contained within this report were derived from data recorded in the Incident System Tracking Accountability Report (iSTAR) system.

Statistics published in the annual report include only incidents reported in the iSTAR system unless otherwise noted. Information does not include reports collected by other LAUSD agencies (e.g., School Police). Incidents may be unreported or erroneously reported in the iSTAR system.

