

# Device Refresh



ITD wants to ensure that every student has a device to participate in hybrid learning. Schools will start to receive devices beginning the first week of May.

In order to determine if a school is at a deficit or surplus, we used the formula below:

**student enrollment + 5% (buffer) - usable devices = deficit or surplus**

In our report for usable devices, it includes:

- Devices that are 2017 and newer
- Status: in inventory, deployed, and transferred
- Device type: Chromebooks and iPads

It does not include:

- Devices that are in salvage storage and parent center room
- Status reason: lost/stolen and pending salvage
- Benchmark training Chromebooks

To see the list of usable devices for your school, [click here for the report!](#)



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### **How do I know if my school is at deficit?**

[Click here to view list](#)

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### **My school is listed as a surplus, but we need additional devices. How do I correct the data to reflect that my schools in need?**

Update the status of the devices in [your report](#). Once your inventory is up to date, inform your Liaison of the change.

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### **If my school is listed at a deficit, but the number of devices is lower than what my school needs. How do I correct the data to reflect that?**

Update the status of the devices in [your report](#). Once your inventory is up to date, inform your Liaison of the change.

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### **What does deficit mean?**

Your school is in need of devices based on your schools Remedy data and student enrollment.

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### **What does surplus mean?**

Your school has enough devices to meet your student enrollment plus the 5% buffer based on Remedy.

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### **Does the refresh program include replacing teacher devices, desktops, testing devices, hotspots, etc.?**

No. We are only replacing devices that are for student 1 to 1 use.

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### **What does student 1 to 1 use mean?**

Each student is assigned a computing device.

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### **Do I need to add old devices to my inventory to get them replaced?**

No. This will not affect the amount of devices your school will receive.

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### **If I have devices that are checked out to students and they are older than 5 years, do I need to place them in the salvage room?**

No. Devices older than 5 years are automatically removed from your school's count for refresh purposes. Once your school receives the new devices, please check them out to your student and check in the older devices into the salvage room.

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### **When will my school receive the new devices?**

Our vendor will be in contact with your school to coordinate delivery.

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### **Who do I contact for support?**

For questions regarding device refresh, please contact your Liaison. For tech support, please contact your tech supervisor. Contacts can be found at <https://achieve.lausd.net/Page/11882>