



Now you can connect more easily to the care you need through our **Sydney<sup>SM</sup> Health** app. Have a video visit with a doctor on your mobile device or computer with a camera, 24/7.

## Visit with a doctor for common health concerns

Doctors are available anytime, with no appointments or long wait times. They can help you with these types of conditions:

- COVID-19
- Flu
- Cold and fever

- Minor rashes
- Sore throatHeadaches

During your video visit, the doctor will assess your condition, provide a treatment plan, and send prescriptions to the pharmacy of your choice, if needed.<sup>1</sup>

# What people say about virtual care visits:<sup>2</sup>

**89**%

said the doctor they saw was professional and helpful

**92**<sup>%</sup>

thought the doctor understood their concerns

**92**%

were able to book a virtual visit sooner than an in-person visit

### How to download our Sydney Health app:

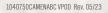








Scan the QR code with your phone's camera or visit the App Store® or Google Play™



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# Here's how to access the program through virtual care:

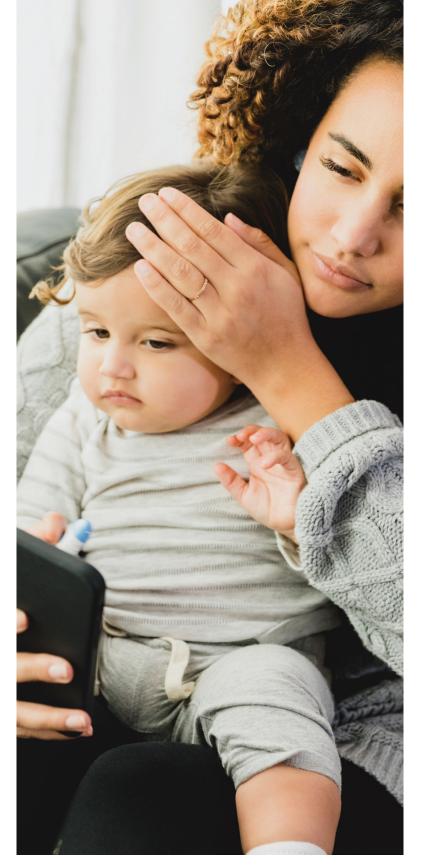
Download our no-cost Sydney Health app.

- 1. Register (if you haven't yet) and log in.
- 2. Once you register, your username and password are the same for our app and **anthem.com/ca**.

#### Visit anthem.com/ca.

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1 Prescription availability is defined by physician judgment.

2 Based on Sydney Health utilization trends from top national clients, 2020.

In addition to using a telehealth service, you can receive in-person or virtual care from your own doctor or another healthcare provider in your plan's network. If you receive care from a doctor or healthcare provider not in your plan's network, your share of the costs may be higher. You may also receive a bill for any charges not covered by your health plan.

LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of Anthem Blue Cross.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2023 The Virtual Primary Care experience is offered through an arrangement with Hydrogen Health. Anthem Blue Cross is the trade name of Blue Cross of California. Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company are independent licensees of the Blue Cross Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.