

**TITLE:** Mandatory Use of the Welligent Section

504 Program Module to Conduct All

Section 504 Activities

**NUMBER:** REF-6241.2

**ISSUER:** David Holmquist, General Counsel

Office of General Counsel

Julie Hall-Panameño, Director

**Educational Equity Compliance Office** 

**DATE:** April 8, 2015

**ROUTING** 

**Educational Service Centers** 

Administrators of

Operations Principals

Administrators

**School Counselors** 

**School Nurses** 

Section 504 Designees

Section 504 Case Managers MCD Clerks (Senior Office

Techs & Office Techs -

assigned to special education

and Section 504 duties)

Teachers

**PURPOSE:** 

The purpose of this reference guide is to inform all District personnel of the requirement to use the Welligent Management System's Section 504 Program

module for all Section 504 activities.

This reference guide outlines procedures and instructions for Section 504 Designees, Case Managers, and Modified Consent Decree (MCD) Clerks (Senior Office Technicians and Office Technicians assigned to special education and Section 504 duties) to follow when conducting Section 504 activities and updating all current students' Section 504 details and documents in the Welligent

System.

MAJOR CHANGES:

This reference guide replaces REF-6241.1. All Section 504 student information in SIS was migrated to the Welligent System; therefore; as of July 1, 2014, the Welligent Section 504 Program module replaced the Student Information System (SIS) database as the official source for maintaining, updating, and managing Section 504 data. Effective immediately, all Section 504 forms are required to be developed and saved within the Welligent system. The Welligent Quick Sheet (Attachment B) has been revised to include instructions for saving forms within the Welligent Section 504 Program Module.

**BACKGROUND:** 

Section 504 of the Rehabilitation Act of 1973 is a civil rights law that prohibits discrimination/harassment on the basis of disability in any program or activity receiving federal financial assistance. The District has specific responsibilities related to the provision of a "free appropriate public education" (FAPE) to school age individuals with disabilities under Section 504 and the Individuals with Disabilities Education Act (IDEA).

As a result of the Americans with Disabilities Act Amendments Act (ADAAA) there is a broader application of the definition of disability under the Americans

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## BACKGROUND (continued):

with Disabilities Act (ADA) and Section 504. The new law eliminated the consideration of ameliorative effects of mitigating measures when determining whether a student has a disability, though they remain relevant when evaluating students' needs for accommodations/services. As a result, more students may be eligible for Section 504 nondiscrimination protections whether or not they currently need Section 504 plan accommodations/services.

The Los Angeles Unified School District currently utilizes a web based student data management system and record archive referred to as the Welligent Individualized Education Program (IEP) Management System to provide access to students' records under IDEA. The Welligent Management System continues to evolve in order to provide increased access to and maintenance of students' educational records, including, but not limited to, special education and Section 504 records.

During the 2013-2014 school year, the Welligent Section 504 Program module was developed to provide increased access to students' Section 504 records. School personnel are required to use the Welligent Section 504 Program module when conducting Section 504 activities regarding referral, evaluation, plan development, and follow up, in order to more effectively serve, monitor, and track students with disabilities under Section 504. The Welligent Section 504 Program module presents the Section 504 process as a sequence of four phases: I. Management; II. Evaluation; III. Meeting; and IV. Follow Up.

#### **PROCEDURES:**

- I. LAUSD Section 504 Designees, Case Managers, and Modified Consent Decree Clerks who do not currently have an active Welligent account should complete the following steps before attempting to access the Welligent Management System Section 504 Program module:
  - A. Activate their account by visiting the <u>Welligent Support Unit</u> at <a href="https://idmlogin.lausd.net/myprofile/">https://idmlogin.lausd.net/myprofile/</a>
  - B. Review the following system information from the Welligent Management System Home Page and make necessary adjustments to their computer settings:

"Users are reporting issues with saving data when using Internet Explorer 11 as their browser. On Compatibility View Settings, be sure to add the Welligent website and check the box next to Display Intranet sites in Compatibility View. After completing the following instructions, you will need to logoff from Welligent and then login to update your computer settings":

- 1. Click Tools>Compatibility View Settings.
- 2. Under **Add this website** enter https://welligent.lausd.net click on Add (it will display as **lausd.net**).

## **PROCEDURES** (continued):

- 3. Check the box next to **Display Intranet site in Compatibility View**.
- 4. Remove all other checks.
- 5. Click on **Close**
- C. Review *Welligent Technical Requirements: PDF Forms* (Attachment A) regarding minimum requirements for Windows and Macintosh operating systems to improve user functionality.
- II. Section 504 Designees, Case Managers, and MCD Clerks should identify students currently eligible under Section 504 at their school by following instructions outlined in the *Welligent Section 504 Program Module Quick Sheet* (Attachment B: #12) to generate a Welligent *Section 504 Report*. Review the report for accuracy and update the information in the *Welligent Section 504 Program* module "Section 504 Details" as necessary.
  - 1. Locate the most current Section 504 Plan for each student
    - a. If the Section 504 Plan cannot be located in the student's cumulative record folder, follow procedures in *BUL-4692.4 Section 504 of the Rehabilitation Act of 1973*, dated November 14, 2014, to conduct a Section 504 reevaluation using the *Welligent Management System Section 504 Program* module as outlined in Section III of this reference guide.
  - 2. Conduct a student record search in Welligent to determine if a Section 504 record has been previously created by following instructions outlined in the *Welligent Section 504 Program Module Quick Sheet* (Attachment B).
    - a. If a record has been created, review Section 504 Details and update if necessary.
      - 1. Review Welligent Section 504 documents to determine if they are complete and delete any duplication (Attachment B: #10).
      - 2. If no documents can be located, check to see if the records were previously scanned and attached (Attachment B: #7).
    - b. If there is no Section 504 student record in the Welligent Program module for a student who has a Section 504 plan in the cumulative record, proceed to step 3 below.
  - 3. Create a Section 504 record in the Welligent Section 504 Program module for each student following the procedures outlined in

## PROCEDURES (continued):

Welligent Section 504 Program Module Quick Sheet (Attachment B).

- a. Update/enter Section 504 details (Attachment B: #5).
- b. Scan and/or attach relevant Section 504 plan documents to the student record (Attachment B: #7).
- III. All documents for future Section 504 initial evaluations, re-evaluations, and manifestation determinations shall be developed and saved within the Welligent Section 504 Program module following the instructions outlined in the *Welligent Section 504 Program Module Quick Sheet* (Attachment B: #3-6).
- IV. Upon accessing the Welligent Management System, follow instructions outlined in the *Welligent Section 504 Program Module Quick Sheet* (Attachment B) when conducting the following activities as necessary:
  - 1. Locating a Student Record/Student Record Search
  - 2. Locating the Section 504 Student Record
  - 3. Creating the Section 504 Record for the First Time
  - 4. Editing the Section 504 Student Record
  - 5. Updating Section 504 Details and Creating Forms
  - 6. Creating Forms for a Re-Evaluation
  - 7. Attaching Relevant Section 504 Documents to the Student Record
  - 8. Receiving System Alerts
  - 9. Viewing Student Face Sheet for Section 504 Status
  - 10. Deleting a Section 504 Form
  - 11. Locking a Section 504 Form
  - 12. Generating a Section 504 Report
  - V. Welligent Section 504 Program module users may utilize the following options for additional assistance:
    - A. Learning Zone Registration *Welligent Section 504 Lab*Hands-on training lead by an instructor in a computer lab regarding the use of the Welligent Section 504 Program Module to generate Section 504 reports, create records, and update Section 504 details.
    - B. Learning Zone Training Special Education and Section 504 MCD Clerk Training (2014-2015)
       Outlines procedures, specific roles, and responsibilities of clerical staff assigned special education and Section 504 tasks as required by the MCD.
    - C. Learning Zone Training Section 504 Procedures
      Outlines the four phases of the Section 504 process on the Learning
      Zone Portal at https://lz.lausd.net/lz/index.jsp.

#### **AUTHORITY:**

This is a policy of the Superintendent of Schools. The following legal standards are applied in this policy:

42 USC §12101 et seq., 28 C.F.R. Part 35 - The Americans with Disabilities Act of 1990 - Nondiscrimination on the Basis of Disability in State and Local Government Services

34 C.F.R. Part 104 - Section 504 of the Rehabilitation Act of 1973 -Nondiscrimination on the Basis of a Disability in Programs and Activities Receiving or Benefiting from Federal Financial Assistance

California Education Code Chapter 2, Educational Equity - Article 3, Prohibition of Discrimination §220

#### RELATED **RESOURCES:**

BUL-4692.4 Section 504 of the Rehabilitation Act of 1973, issued by the Office of General Counsel

REF-5640.2 Clerical Support for Special Education and Section 504 as Required by the Modified Consent Decree, issued by the Division of Special Education

#### **ASSISTANCE:**

For further information, contact the following District Offices:

Educational Equity Compliance Office (EECO): (213) 241-7682, Julie Hall-Panameño, Director/District Section 504 Coordinator

Victoria Badmus-Wellington, Coordinator

Visit the EECO website for related information: http://achieve.lausd.net/eeco

District Nursing Services: (213) 202-7580

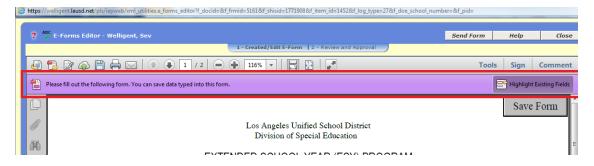
Your District Operations/Section 504 Designee

Information Technology (IT) Help Desk (213) 241-5200

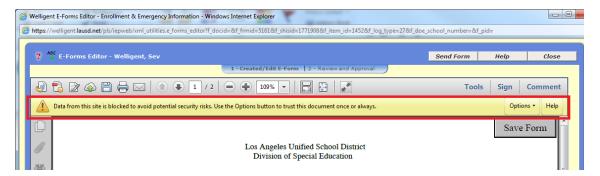
**ATTACHMENTS:** Attachment A - Welligent Technical Requirements: PDF Forms Attachment B - Welligent Section 504 Program Module Quick Sheet

## **Opening a PDF form in Welligent**

When opening a PDF form, ensure the top section of the form displays a purple bar and states "Please fill out the following form.....".



If the form displays a yellow bar at the top, click on Options and select "Add Host To Privileged Locations". This will change the yellow bar to purple and allow the student data to pre-populate.





If PDF forms do not pre-populate with student information, follow the steps provided below to adjust your Adobe Reader settings.

#### Install the latest version of Adobe Reader

- 1. Open Internet Explorer
- 2. In the address bar type" www.adobe.com/downloads" and press enter.
- 3. On the right hand side, under Downloads, Click Adobe Reader.
- 4. Uncheck any Optional Offers and click Install now.
- 5. Click Run
- 6. Click Next
- 7. Once finished click Finish

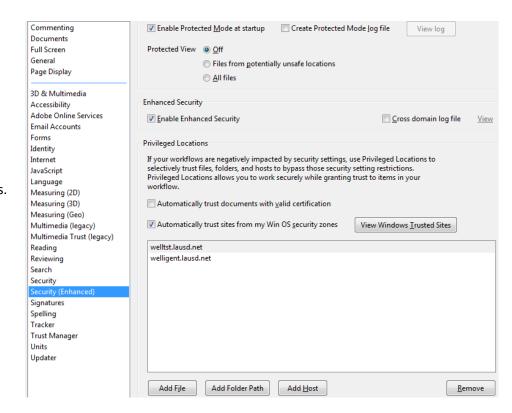
Welligent Technical Requirements: PDF Forms
2015

Attachment A

## **Adobe Reader Settings for Internet Explorer users**

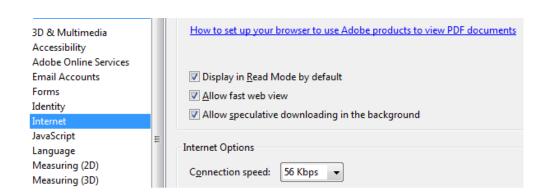
"Add Host To Privileged Locations" can be verified in Adobe Reader.

- 1. Open Adobe Reader
- 2. Click Edit
- 3. Click Preferences
- 4. Click Security (Enhanced)
- Ensure welligent.lausd.net is listed as one of the Trusted Sites.



## Internet Explorer settings can be verified in Adobe Reader.

- 1. Open Adobe Reader
- 2. Click Edit
- 3. Click **Preferences**
- 4. Click Internet
- 5. Ensure all three checkboxes are checked.



Welligent Technical Requirements: PDF Forms 2015

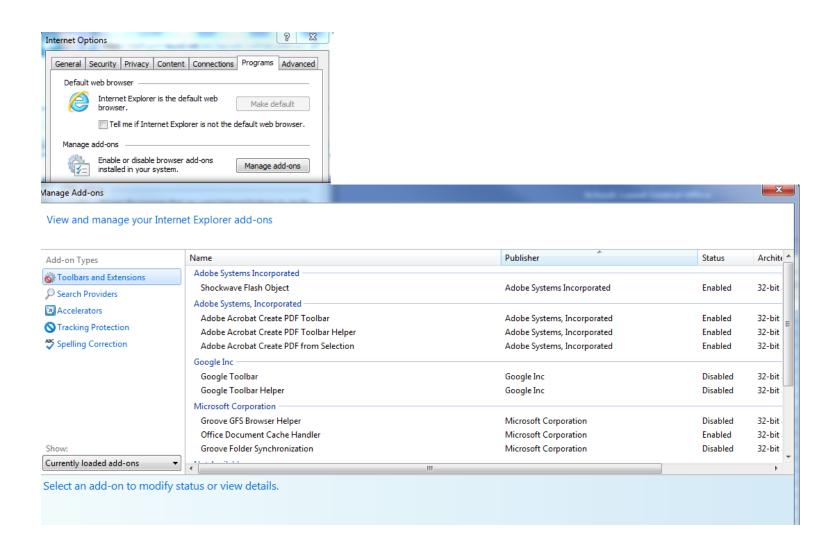
April 8, 2015

Attachment A

## **Enable Adobe PDF Plug-ins in Internet Explorer**

#### **Enable Plugins**

- 1. Open Internet Explorer
- 2. Click Tools
- 3. Click Internet Options
- 4. Click Programs
- 5. Click Manage Add-Ons
- 6. Click **Toolbars and Extensions** and enable all Adobe application add-ons



Attachment A

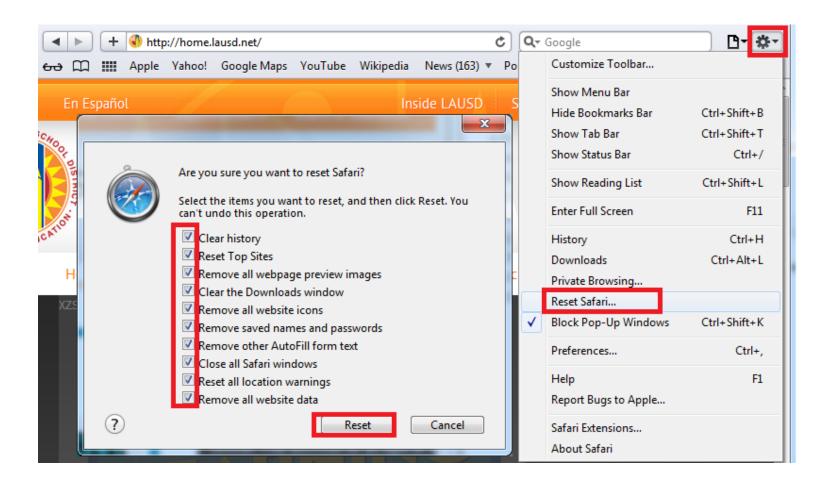
## For Safari users (version 7 and below), Reset Safari Settings

#### MAC:

- 1. Open Safari
- 2. Click Safari
- 3. Click Reset Safari
- 4. Check all checkboxes then click Reset

#### Windows:

- 1. Open Safari
- 2. Click Safari Settings
- 3. Click Reset Safari
- 4. Check all checkboxes then click Reset

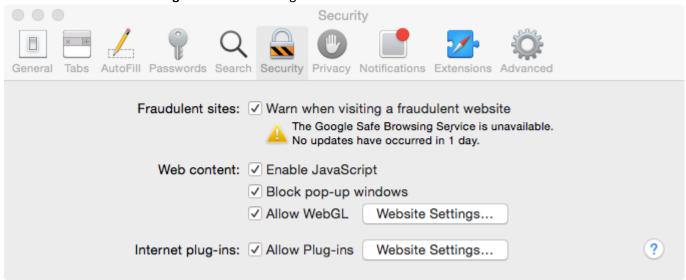


Attachment A

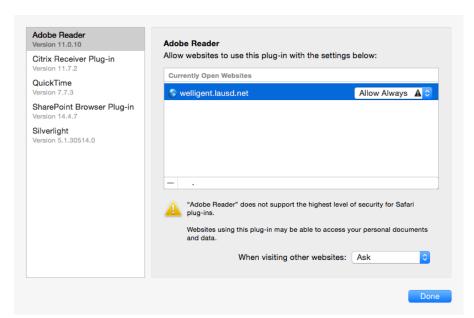
## For Safari users (version 8 and above), adjust Safari Settings

#### MAC:

- 1. Open Safari
- 2. Click Safari Settings
- 3. Click Preferences
- 4. Click Security
- 5. Check the box next to Allow Plug-Ins
- 6. Click Website Settings next to Allow Plug-Ins



- 7. Click Adobe Reader
- 8. Select Welligent url (welligent.lausd.net)
- 9. Select Allow Always



**Welligent Technical Requirements: PDF Forms** 2015

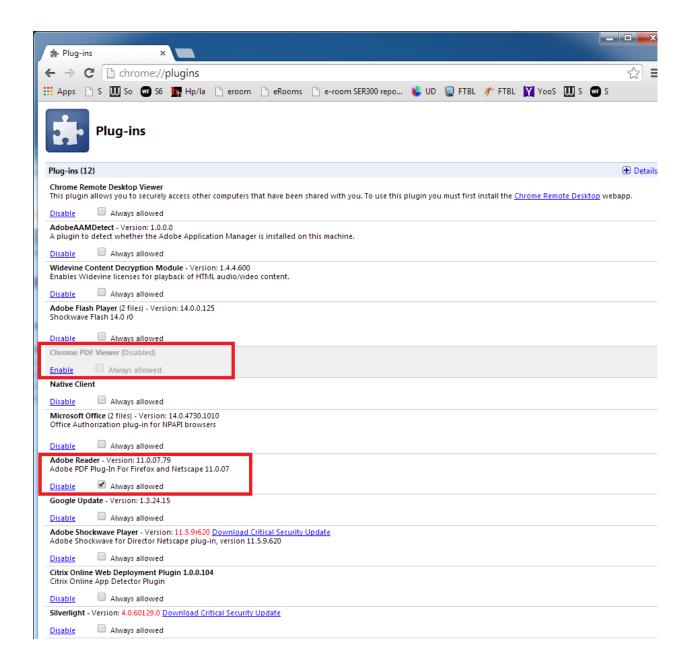
01-29-

Attachment A

### **Chrome Plugins**

#### **Enable/Disable Plugins**

- 1. Open Chrome
- 2. In the address bar type "chrome://plugins/" and press enter
- 3. Enable "Adobe Reader" plugin
- 4. Disable "Chrome PDF Viewer" plugin.

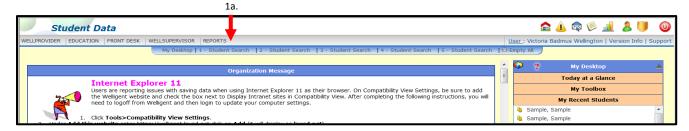


Attachment B

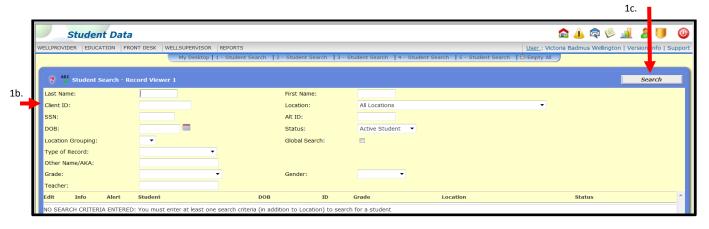
#### I. FREQUENTLY USED FEATURES

#### 1. LOCATING A STUDENT RECORD/STUDENT RECORD SEARCH

a. Select the "Student Search" tab at the top of the Welligent screen

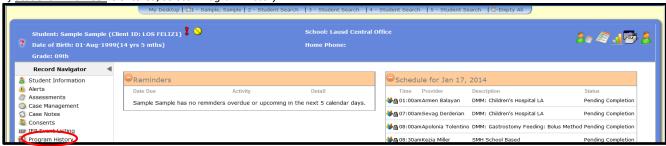


- b. Enter Student\* ID # in the "Client ID" field
  - If Student ID is unknown, enter
    - 1. "Last Name"
    - 2. "First Name"
    - 3. Date of Birth in the "DOB" field
    - 4. School of attendance in "Location" field
- c. Click the "Search" button at the top right hand side of the screen



\*Based on the student information entered, one of the two following screens should appear:

If <u>Student ID number</u> is entered, select "Program History":



Attachment B

If the <u>student's name</u> is entered, locate the student record below and select "Edit":



#### 2. LOCATING THE SECTION 504 STUDENT RECORD

a. Select "Program History" in the Record Navigator



#### 3. CREATING THE SECTION 504 STUDENT RECORD FOR THE FIRST TIME

a. Click "New"



- b. Select "Enroll"
- c. Click "Save"



3b.

Attachment B

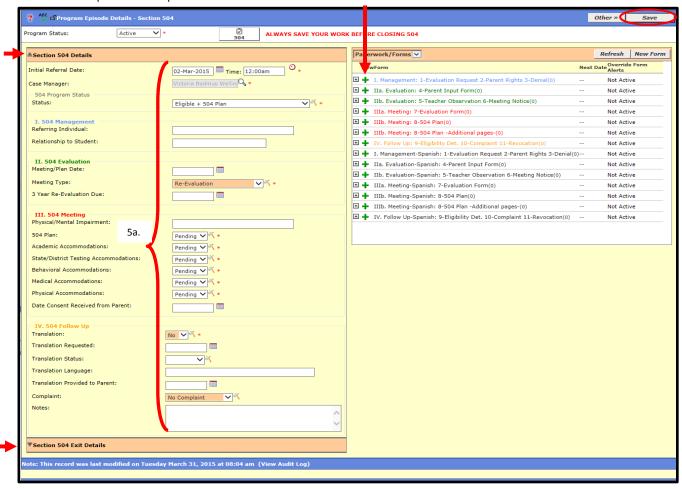
#### 4. EDITING THE SECTION 504 STUDENT RECORD

a. Select "Edit" under "Program History"



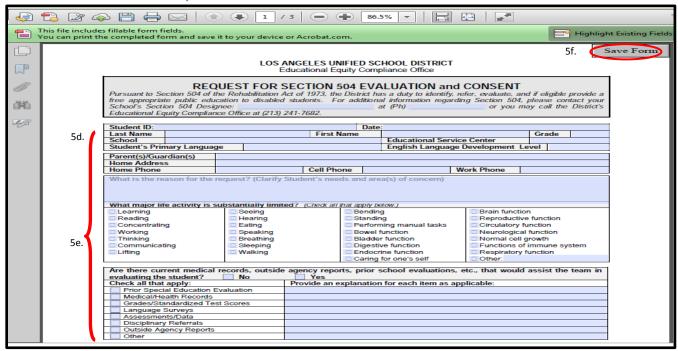
#### 5. UPDATING SECTION 504 DETAILS and CREATING FORMS

- a. Enter information in "Section 504 Details" and/or "Section 504 Exit Details" for each phase of the process as appropriate
- b. Click the "Save" button to save updated Section 504 Details and/or Section 504 Exit Details
- To create a new Section 504 form, click the green plus sign for Phase I, II, III, or IV as appropriate and the documents required for that phase
   5c.



#### Attachment B

- d. Upon opening the form, some student information will pre-populate into the fields; however; if student no information pre-populates, it is a warning that the information you type will not save so your computer settings may need to be adjusted according to Welligent Technical Requirements (Attachment A)
- e. Enter the information on the form as appropriate
- f. To save the document, select "Save Form."

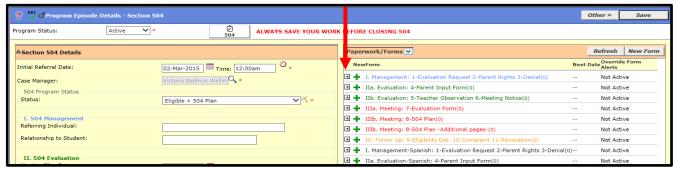


g. Upon the data being saved, the following confirmation message will appear



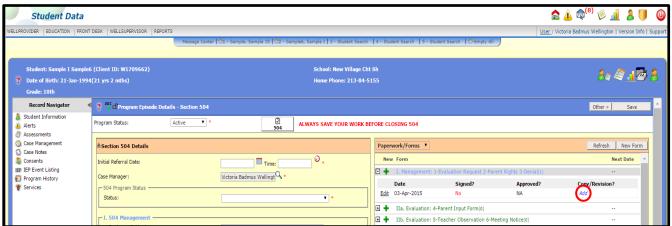
#### 6. CREATING FORMS FOR A RE-EVALUATION

a. Click the black plus sign to the left of the green plus sign for the relevant re-evaluation phase

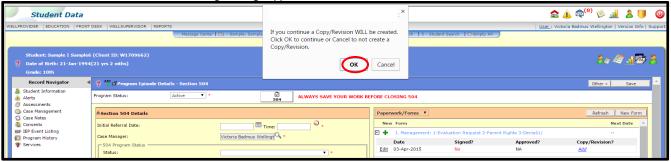


Attachment B

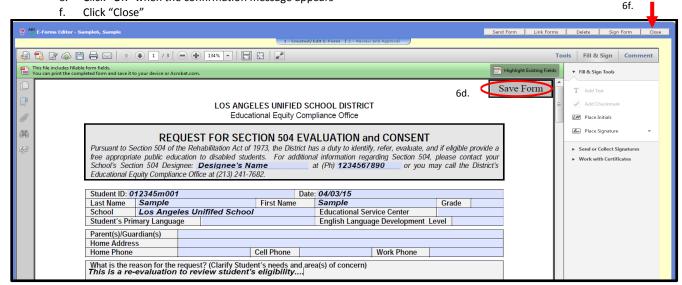
b. Select "Add" to create a revised form for the re-evaluation



c. Click "OK" when the following message appears

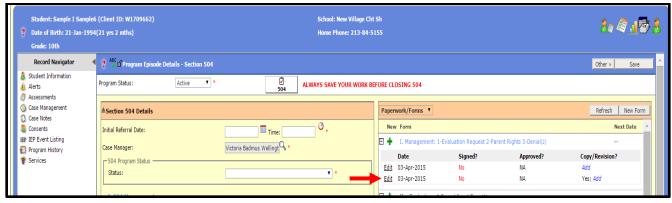


- d. Type the updated information on the form and click "Save Form"
- e. Click "OK" when the confirmation message appears

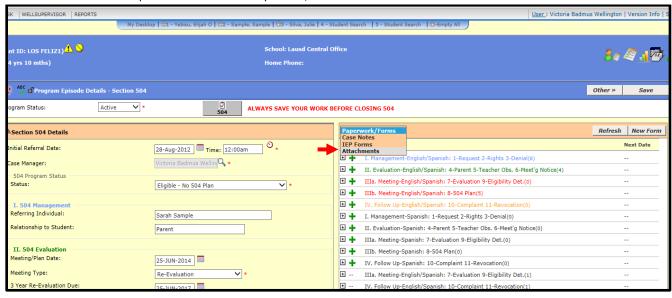


Attachment B

g. The revised form for the re-evaluation will appear below the previous document

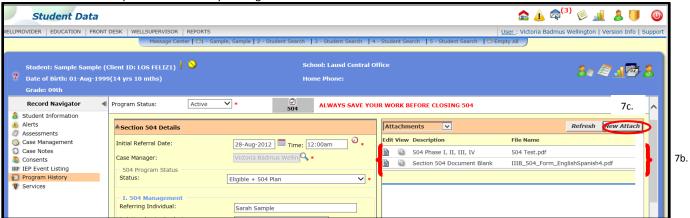


- 7. ATTACHING RELEVANT SECTION 504 DOCUMENTS TO THE STUDENT RECORD (Note that documents may not be deleted after they have been locked or uploaded)
  - a. Click the drop down arrow next to "Paperwork/Forms" and select "Attachments"

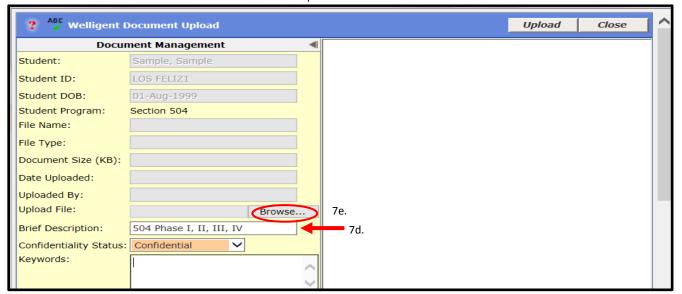


Attachment B

- b. Any attached documents will appear in the Attachments window
- c. Attach required documents by clicking the "New Attach" button

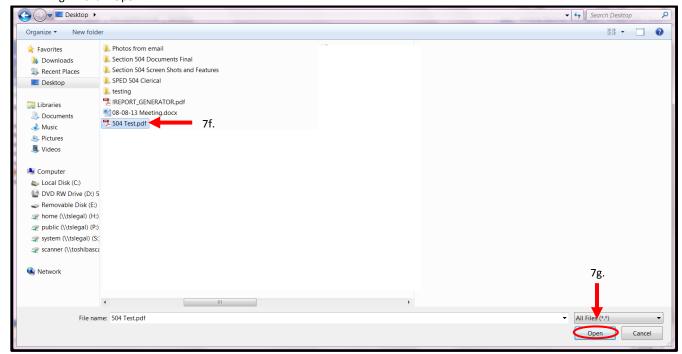


- d. When the Welligent Upload window appears, enter a brief description of document that will be uploaded, i.e. "504 Plan 2/14/2014," "Parent Input form 2/12/2014," etc...
- e. Click "Browse" button to locate the file to be uploaded

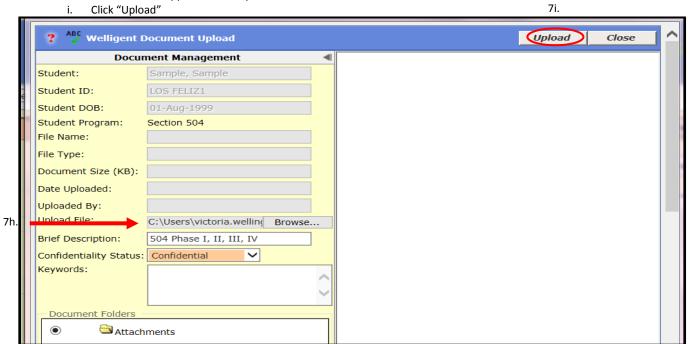


Attachment B

- f. Locate and select the file to be uploaded
- g. Click "Open"



h. The file should appear in the "Upload File" field

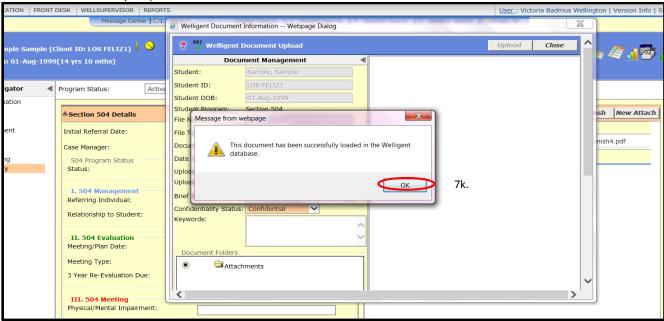


REF-6241.2 Office of General Counsel

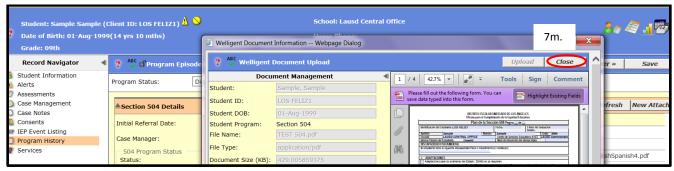
Attachment B

j. Once the document is uploaded, a confirmation message should appear

k. Click "Okay" to proceed



- I. After clicking "Okay" the attached document should appear
- m. Click "Close" to close the window

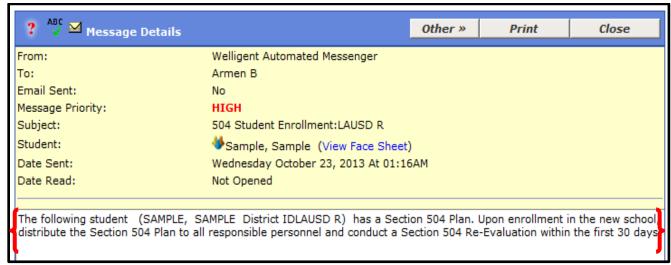


Attachment B

#### II. ADDITIONAL FEATURES

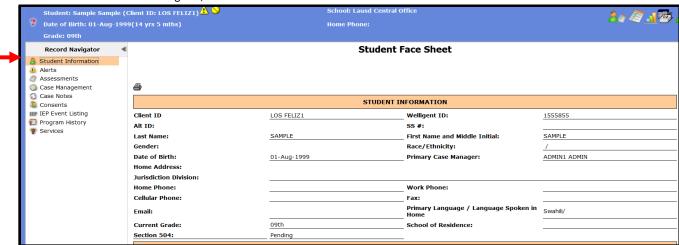
#### 8. RECEIVING SYSTEM ALERTS

a. Upon the enrollment of a student with an "Eligible" or "Pending" Section 504 status, the administrator(s) will receive the automated message below:



#### 9. VIEWING STUDENT FACE SHEET FOR SECTION 504 STATUS

a. In the Record Navigator, select "Student Information" to access the Student Face Sheet



#### 10. DELETING A SECTION 504 FORM (ONLY USE THIS FEATURE WHEN FORMS WERE MISTAKENLY CREATED)

Forms may not be deleted after they have been locked or uploaded. Instructions for locking a form can be found in Section 11.

- . Click the black plus sign icon for either phase I, II, III, or IV, as appropriate, to locate the form to be deleted
- b. The number in parenthesis reflects the number of forms created in each phase

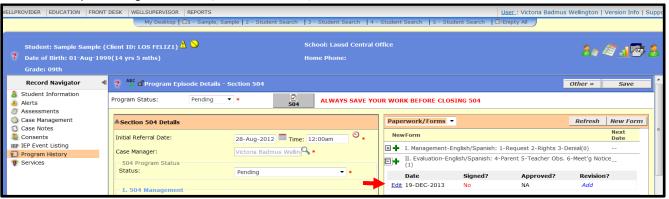


10b.

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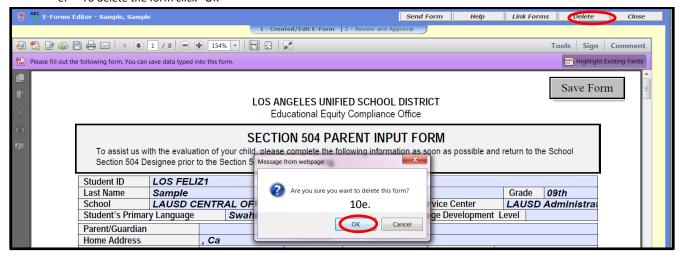
Attachment B

c. Upon locating the document/form to be deleted, click "Edit"

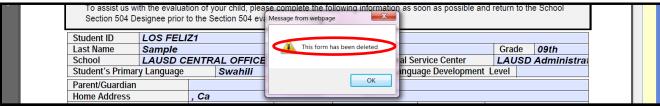


- d. Click "Delete"
- e. To delete the form click "OK"

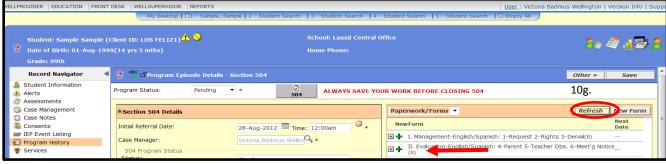
10d.



f. Upon deleting the form, a confirmation message should appear



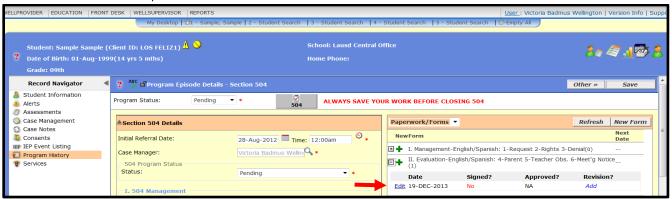
- g. Upon returning to the Student Data window, click the "Refresh" button
- h. The number in parenthesis should reflect the quantity of form versions



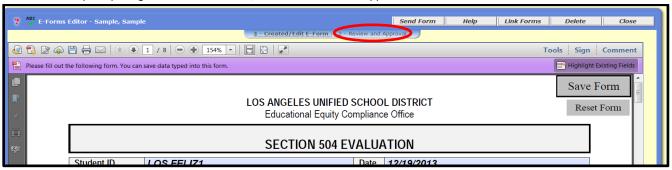
10h.

Attachment B

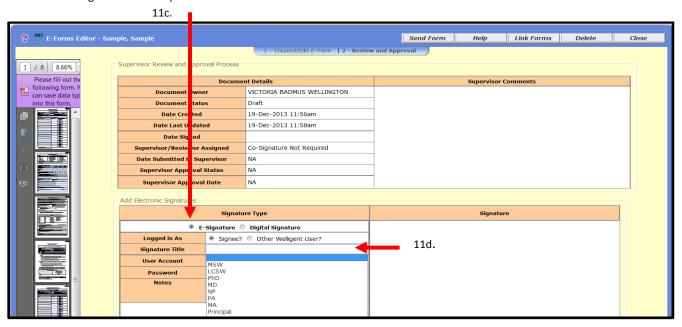
- 11. LOCKING a SECTION 504 FORM (This only applies to forms that were created in the Welligent Module. This feature does not apply to forms that were uploaded/attached)
  - a. Click "Edit" to open the form to be locked



b. Upon opening the form to be locked, select "2-Review and Approval" from the menu



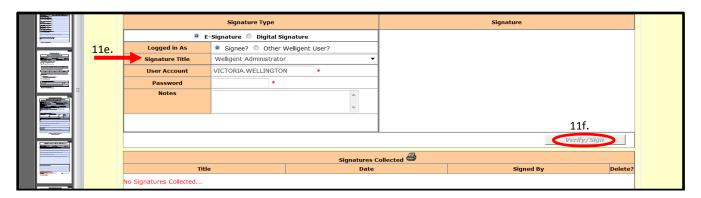
- c. Select "E-Signature
- d. Signature Title is optional



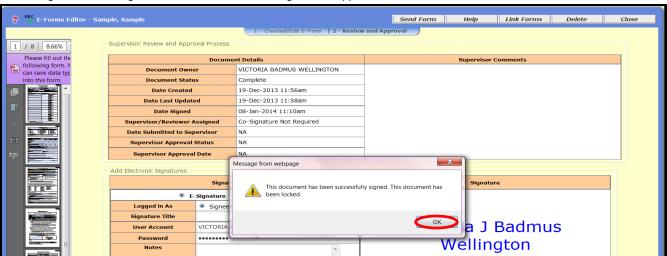
REF-6241.2 Office of General Counsel

Attachment B

- e. Enter your single sign-on password
- f. Click "Verify/Sign" button

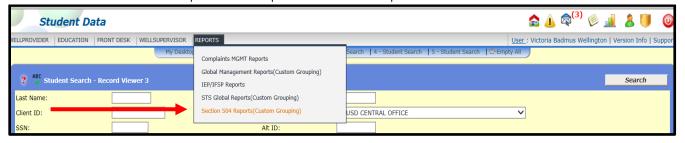


g. After locking the form a confirmation message should appear so click "OK."



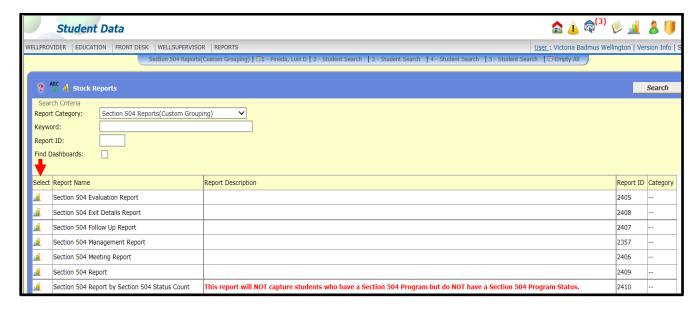
#### 12. GENERATING A SECTION 504 REPORT

a. Select "Section 504 Reports" in the drop down menu under "Reports."

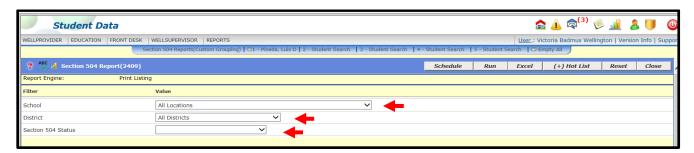


Attachment B

b. Select the desired Section 504 Report from the list by clicking the icon to the left of the report.



c. Select the school or District location as appropriate from the drop down menu by clicking the arrow and locating it. You may customize the report by Section 504 status. To generate a report of all students with 504 activity, leave the "Section 504 Status" field blank.



d. After selecting the school or District location, click "Run."

