Parents and Teachers, if you have questions about your student's assistive technology device, please email Kari Tapie (ktapie@lausd.net) including student ID (or student name and birthdate) and school of attendance. An Assistive Technology team member will follow up with additional information.

At Home Resources: Assistive Technology Program

COVID-19
Frequently Asked Questions
March 23, 2020

Division of Special Education

Question	Response
What does learning look like for our students with disabilities during the school closure?	Take-home packets with reading materials and assignments were prepared for all LAUSD students. Also, LAUSD has partnered with PBS, SoCal, KCET, and KLCS-TV to provide free supplemental educational resources to support learning during the school closures. This includes Pre-K–12 educational programming and online resources. The online resources are free and may be accessed at https://achieve.lausd.net/resources
Will my child be provided a device and/or the assistive technology needed to access distance learning?	LAUSD is working diligently to ensure that all students have access to online resources and will continue providing devices to students in the next few weeks. For students with an already assigned assistive technology device per their IEP, LAUSD is working to ensure all assistive technology devices are made available to the student. If you have questions regarding assistive technology, please contact Kari Tapie @ ktapie@lausd.net.

Parents and Teachers, if you have questions about your student's assistive technology device, please email Kari Tapie including student ID (or student name and birthdate) and school of attendance. An Assistive Technology team member will follow up with additional information.

Parents and Teachers, if you have questions about your student's assistive technology device, please email Kari Tapie (ktapie@lausd.net) including student ID (or student name and birthdate) and school of attendance. An Assistive Technology team member will follow up with additional information.

Los Angeles Unified School District
We are committed to providing the resources students, families and others needed to help teaching and learning continue during the COVID-19 crisis.

Technology Resources for Families

Getting Online...

Explore various options for providing affordable home connectivity through the District and its partners.

- **Charter Spectrum** is providing free internet service to families of K-12 students. No income or other eligibility required. call **844-488-8395** to learn more.

- **Comcast** is offering similar services to households as an expansion of its *Internet Essentials* program. Learn more by calling **855-846-8376**.

- The non-profit **human-I-T** helps connect families and community-based organizations with internet connectivity and affordable computing devices. Learn more at hitconnect.org or send a text message to **(562) 372-6925**.

- The **City of Los Angeles** is partnering with the California Emerging Technology Fund and EveryoneOn to help residents find options for low-cost internet services, access to computers, and digital literacy services. Call **(877) 947-4321** to learn more.

- **AT&T** is offering two months free for new customers and lifting data caps on existing customers. Call **844-886-4258**.

- **T Mobile** is offering 20GB of hotspot data for existing customers for the next 60 days. Call **800-937-8997** to learn more.

Get Help...

Call **213-443-1300** with questions related to school closures.
Get help online at **achieve.lausd.net/chat**

Note: This information is provided for informational purposes only. LAUSD is not responsible for any offers, promotions and/or guarantees from the above service providers.

Instructional Technology & Assistive Technology Program
Los Angeles Unified School District
March 27, 2020

Parents and Teachers, if you have questions about your student's assistive technology device, please email Kari Tapie (ktapie@lausd.net) including student ID (or student name and birthdate) and school of attendance. An Assistive Technology team member will follow up with additional information.

Distrito Escolar Unificado de Los Ángeles
Estamos comprometidos a proporcionar los recursos que los estudiantes, las familias y otros necesitan para ayudar a que la enseñanza y el aprendizaje continúen durante la crisis de COVID-19.

Recursos tecnológicos para familias

Conectarse…

Explore varias opciones para proporcionar conectividad doméstica accesible a través del Distrito y sus socios.

- **Charter Spectrum** ofrece servicio gratuito de internet a familias. No se requieren ingresos u otra elegibilidad. Llame a **844-488-8395** para aprender más.

- **Comcast** ofrece servicios similares a los hogares como una expansión de su programa de Internet Essentials. Llame al **855-846-8376** para aprender más.

- **Human-I-T,** una organización sin fines de lucro, ayuda a conectar a las familias con conectividad a Internet y aparatos a bajo costo. Obtenga más información en hitconnect.org o envíe un mensaje de texto al **(562) 372-6925**.

- **La ciudad de Los Ángeles** se está asociando con California Emerging Technology Fund y EveryoneOn para ayudar a los residentes a encontrar opciones de servicios. Llame al **(877) 947-4321** aprender más.

- **AT&T** ofrece dos meses gratis para nuevos clientes y levanta los límites de datos para clientes existentes. Llame al **844-886-4258**.

- **T Mobile** ofrece 20GB de datos 'hotspot' para clientes existentes para los próximos 60 días. Llame al **800-937-8997** aprender más.
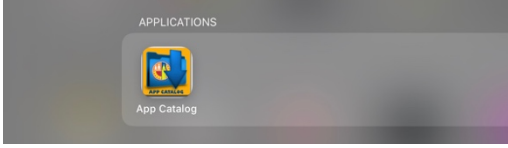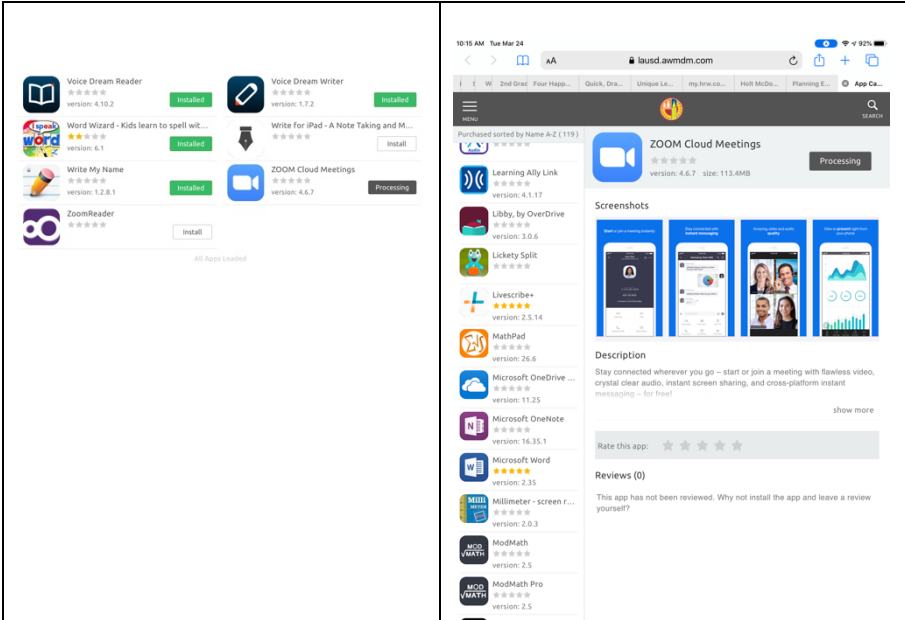
Obtener Ayuda…

Llame al **213-443-1300** con preguntas sobre el cierre de escuelas.
Obtener ayuda en **achieve.lausd.net/chat**

Nota: Esta información se proporciona solo con fines informativos. LAUSD no es responsable de ninguna oferta, promoción y / o garantía de los proveedores de servicios anteriores.
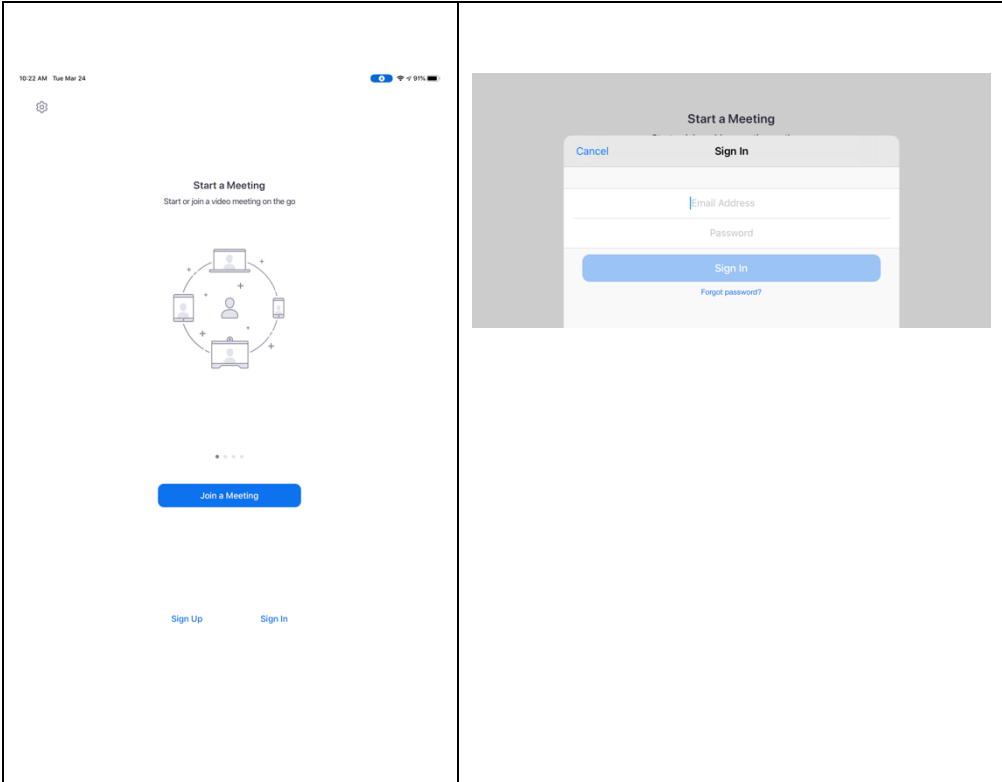
Instructional Technology & Assistive Technology Program
Los Angeles Unified School District
March 27, 2020

Parents and Teachers, if you have questions about your student's assistive technology device, please email Kari Tapie (ktapie@lausd.net) including student ID (or student name and birthdate) and school of attendance. An Assistive Technology team member will follow up with additional information.
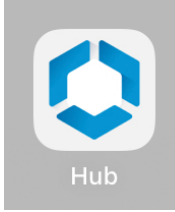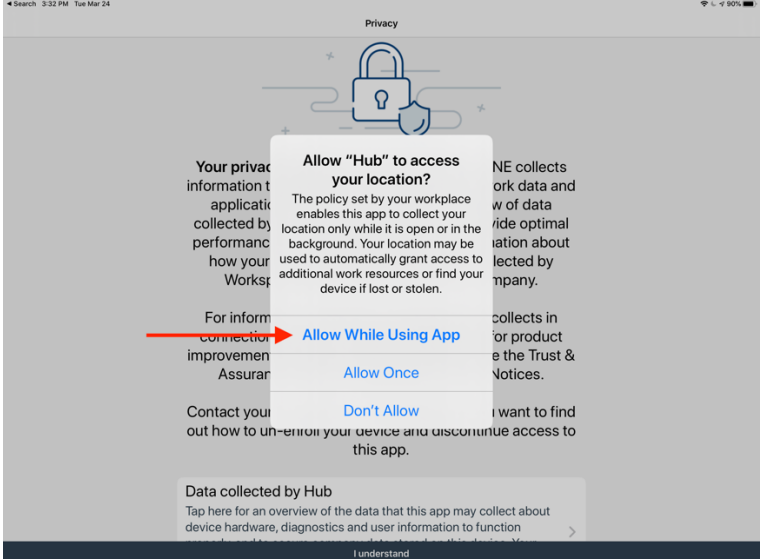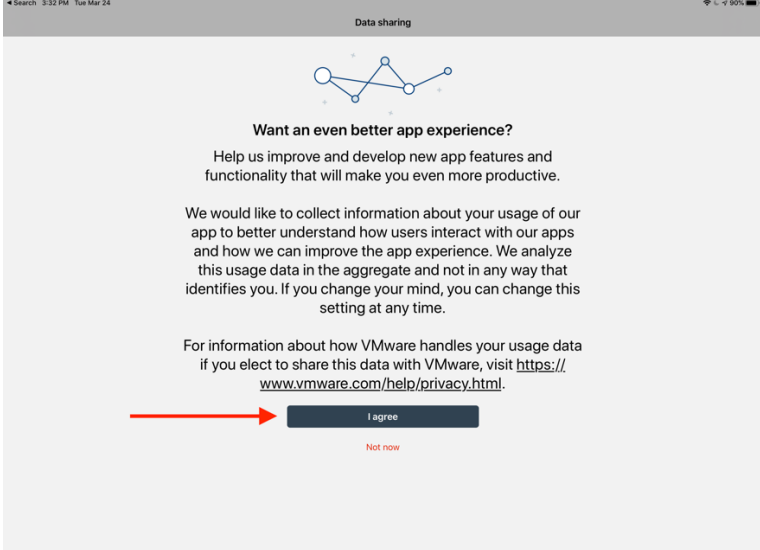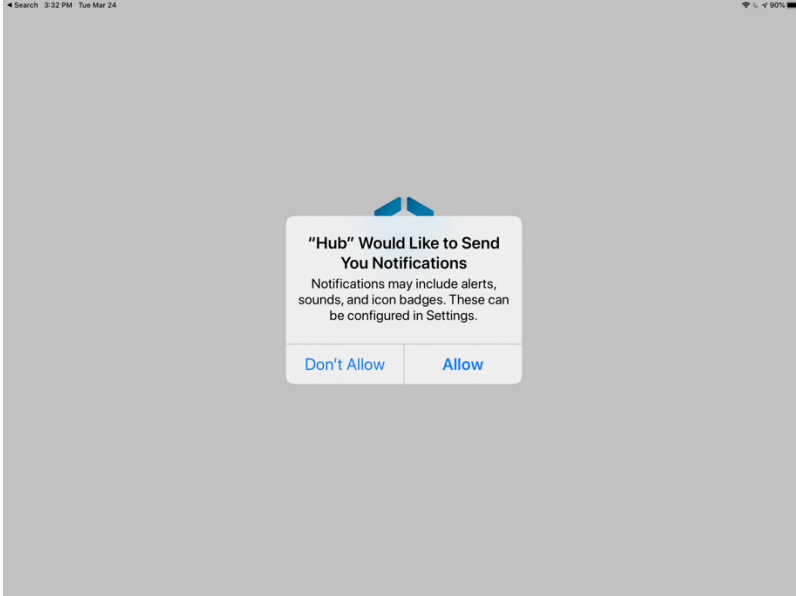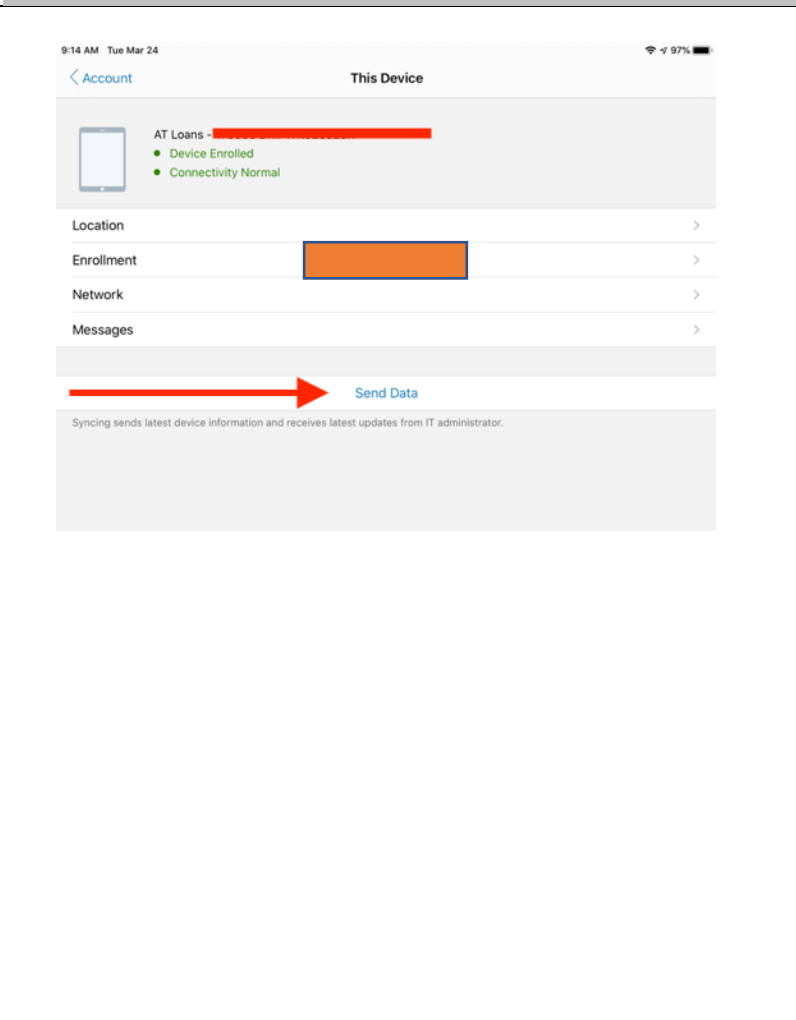
Step by Step Guide for Installing Zoom

Open the LAUSD App Catalog	
Search "Zoom" Then, Install	
Find the app (Zoom) on your screen. Touch to open.	

Parents and Teachers, if you have questions about your student's assistive technology device, please email Kari Tapie (ktapie@lausd.net) including student ID (or student name and birthdate) and school of attendance. An Assistive Technology team member will follow up with additional information.

Follow Sign In Prompts, Join a Meeting, etc.	

Parents and Teachers, if you have questions about your student's assistive technology device, please email Kari Tapie (ktapie@lausd.net) including student ID (or student name and birthdate) and school of attendance. An Assistive Technology team member will follow up with additional information.

Step by Step Guide for Syncing with HUB

To sync, or to send the latest device information, and receive the latest updates from MDM, perform the following:

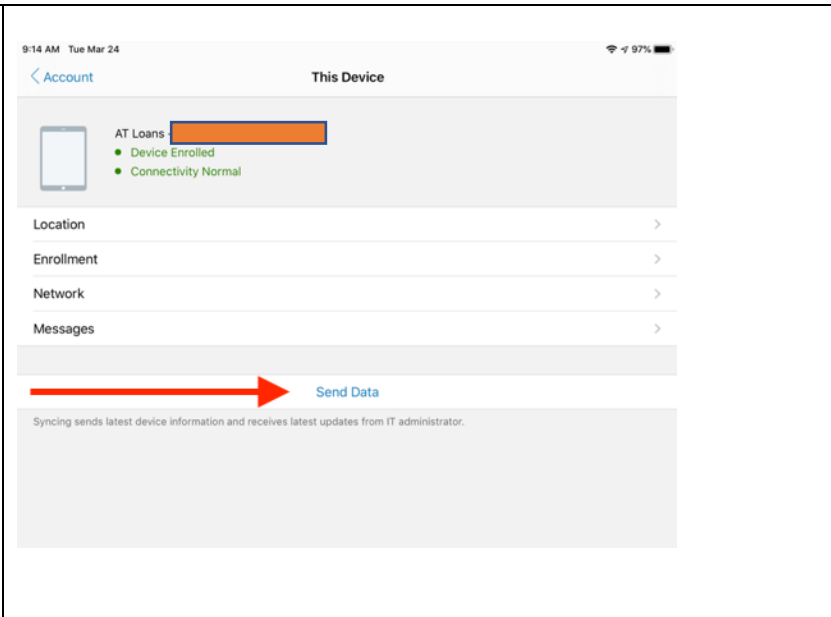|	
Open the Hub app.	
Access Your Location (Allows for certain resources to be granted or device to be located if lost or stolen)	
Click "I agree"	

Parents and Teachers, if you have questions about your student's assistive technology device, please email Kari Tapie (ktapie@lausd.net) including student ID (or student name and birthdate) and school of attendance. An Assistive Technology team member will follow up with additional information.

Allow for notifications (This can be changed in your settings at a later time)	**"Hub" Would Like to Send You Notifications** Notifications may include alerts, sounds, and icon badges. These can be configured in Settings. Don't Allow **Allow**
This Device	9:14 AM Tue Mar 24 ‹ Account **This Device** AT Loans - ● Device Enrolled ● Connectivity Normal Location › Enrollment › Network › Messages › → Send Data Syncing sends latest device information and receives latest updates from IT administrator.

Parents and Teachers, if you have questions about your student's assistive technology device, please email Kari Tapie (ktapie@lausd.net) including student ID (or student name and birthdate) and school of attendance. An Assistive Technology team member will follow up with additional information.

Send data	
Find message at the bottom: ***Request sent. The sync process will take a few minutes.***	